



Thrift Savings Plan

2017-2021 Strategic Plan and Collision Avoidance

OEP/Strategy, Planning & Policy Division

July, 2016

Agenda

1

Foundation Building and Operating Environment

2

Strategic Plan Overview

3

Executing Strategy

4

Agency Roadmap and Collision Avoidance



Foundation Building – 2013 to Today

- ✓ **Enterprise Information Security and Risk Management (EISRM)**
- ✓ **Enterprise Risk Management**
- ✓ **Human Capital Plan**
- ✓ **Enhanced Decision Intelligence**
- ✓ **Business Solutions Project**

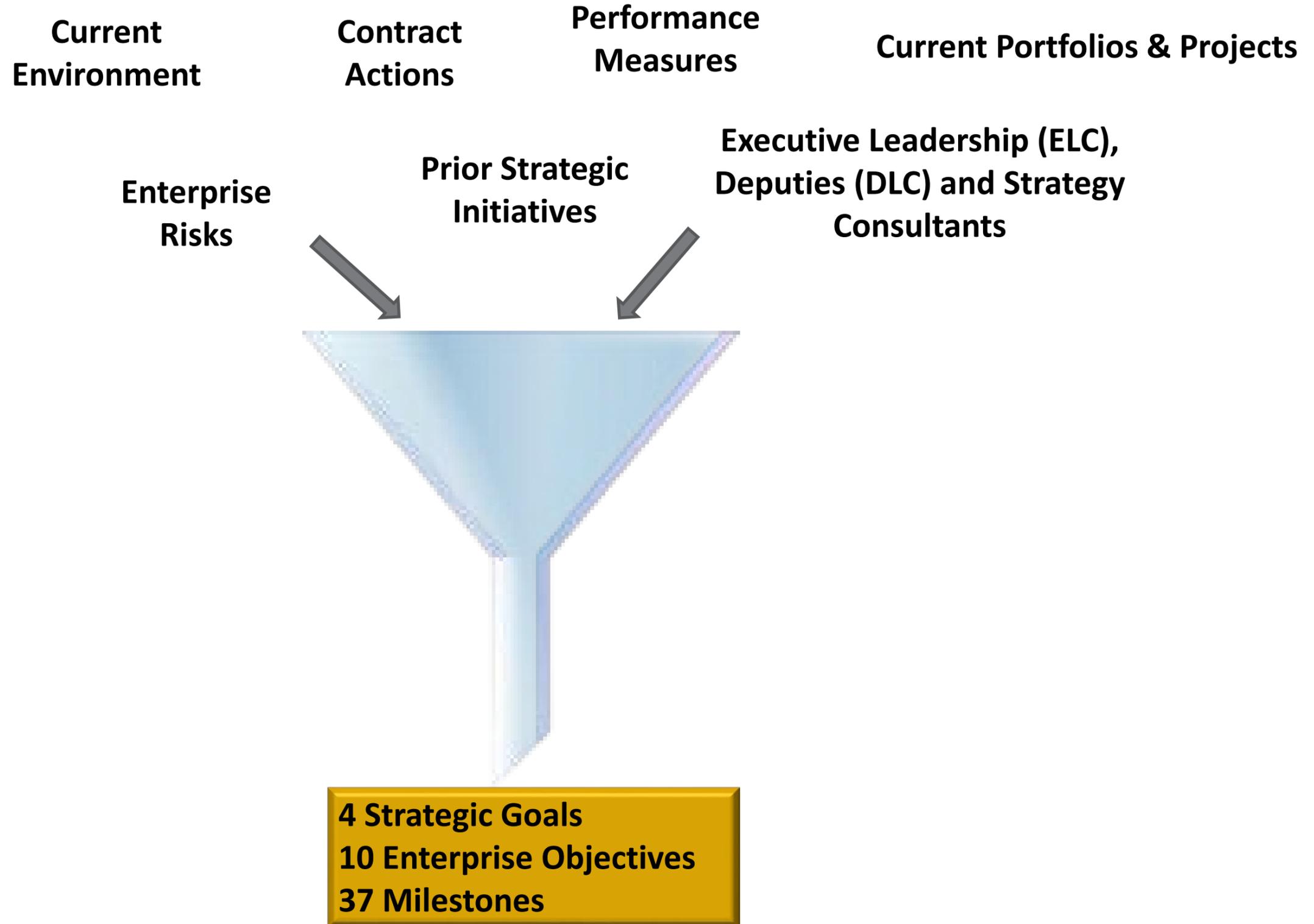


Current Operating Environment

- ✓ Legacy IT Architecture
- ✓ Cybersecurity Threats
- ✓ Legislative Mandate
- ✓ Increased Audit Activity
- ✓ Moderate Economic Growth
- ✓ Focus on Retirement Readiness and Outcomes



Inputs into Strategic Plan



WE HELP PEOPLE RETIRE WITH DIGNITY



OUR MISSION

We administer the TSP solely in the interest of Participants and Beneficiaries.

OUR VISION

We achieve flawless operations.

We help participants make smart choices.

We spend participant money wisely.

We make FRTIB a great place to work; and a place where great work gets done.

We create excellent relationships with TSP stakeholders.

OUR CORE VALUES

PARTICIPANT-FOCUSED

We are passionate about delivering services that improve financial outcomes for participants.

We listen, respect, and carefully consider the needs of participants in all we do.

We value the interest of participants above those of all others.

INTEGRITY

We are trustworthy and value individual and organizational honesty, consistency, and credibility.

We ensure the security and financial integrity of the Thrift Savings Fund.

We operate with independence and act ethically to carry out our fiduciary responsibility.

COLLABORATION

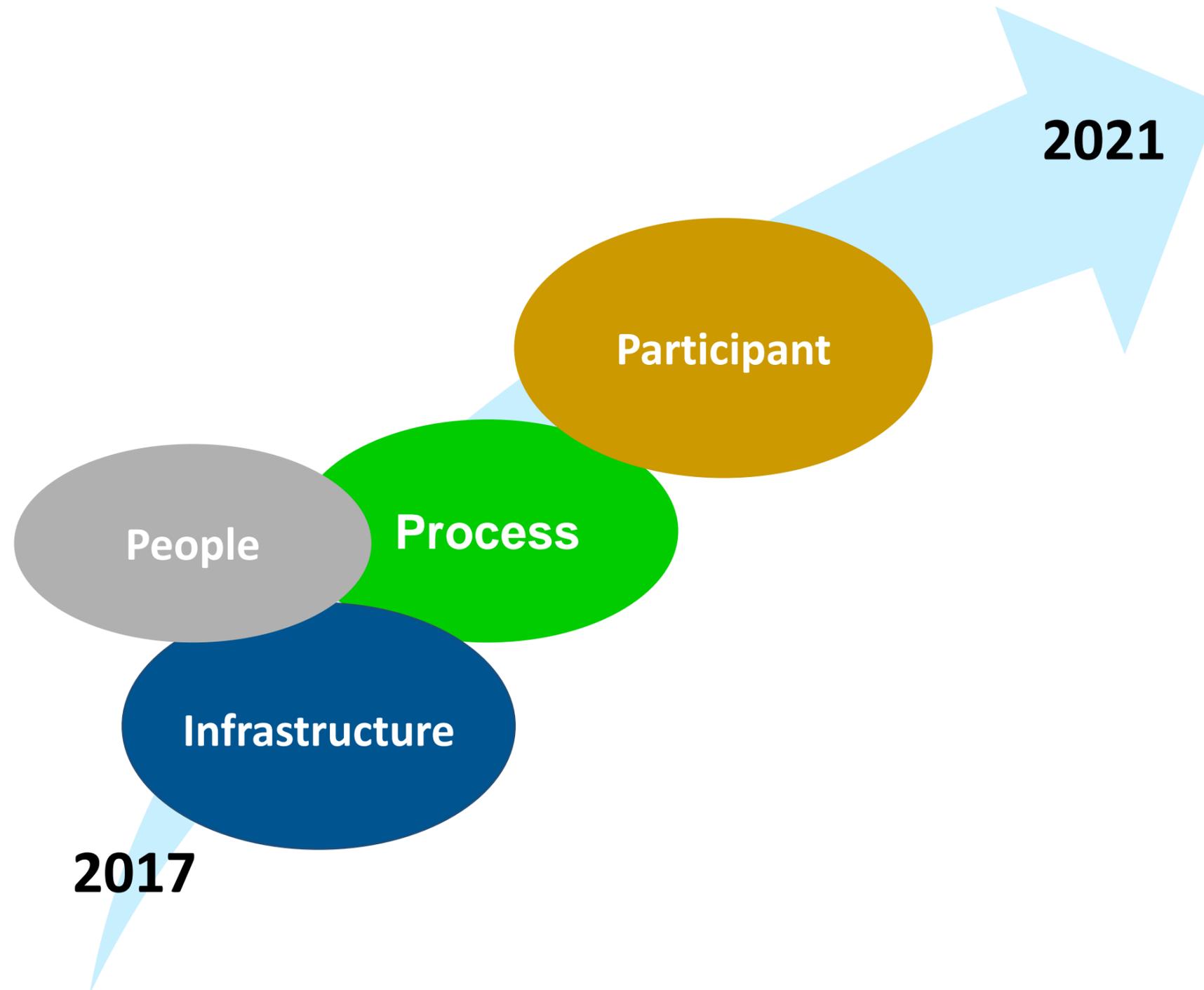
We value diversity and respect each other's ideas and contributions.

We encourage open, candid dialogue and foster relationships based on trust and shared objectives.

We build partnerships to achieve greater outcomes than we could alone.



Strategic Goals





Executing Strategy – Strategic Initiatives

Cybersecurity

- Identify, contain and remediate

Blended Retirement

- Implement before January 1, 2018

Target IT Architecture

- Replace legacy hardware and software
 - Integrated, secure and scalable



Executing Strategy

Improved Controls & Audit Findings Remediation

- Build capacity for audit response
- Speed remediation of findings

Financial Systems Modernization (FSM)

- Investment operations
 - Multi-Manager
 - Direct Custodial Relationship
- Implementing an ERP solution – phased multi-year approach

Executing Strategy



Great Place to Work

- Staff development
- Skills mix

TSP 3D

- Dialogue
- Delivery
- Data

Agency Priorities



*Flawless operation of our steady state is always our **#1** priority*

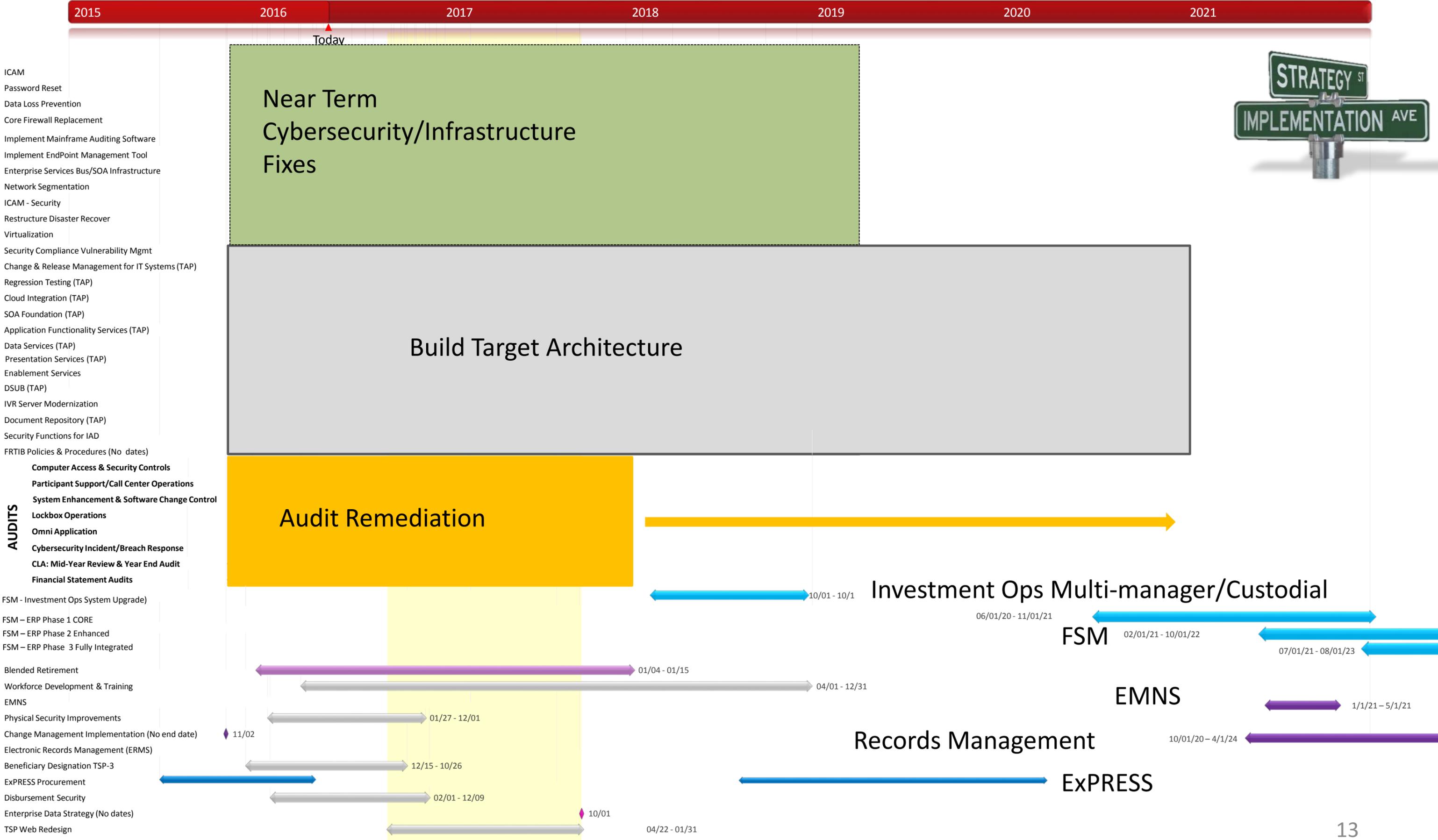
The prioritization of all other activities is based on the following criteria:

- **Risk** . . . mitigation of high risk items
- **Mandated** . . . required by law
- **Public Commitment** . . . strategic imperative
- **Industry Benchmark** . . . close any gap in performance
- **Service Enhancement** . . . improvements and efficiencies

Original Agency Roadmap



Current Agency Roadmap



Our Focus for the Next Three Years



Foundational and Mandates

- Maintain steady state
- Harden our cybersecurity posture
- Build new target IT architecture
- Remediate audit findings
- Implement Blended Retirement
- Implement investment operations

Our Focus in the “Out” Years



Enhancements and other initiatives

- Implement enterprise resource planning system
- Implement the elements of the Great Place to Work portfolio that had IT implications
- TSP 3D - Enhancing the participant experience
- ExPRESS



Questions