

Metric	Description	Target	Threshold	Frequency Collection/ Reporting	Prior Results & Status	2nd Quarter Results	Status
<b>Strategic Goal A: Improve participant retirement outcome</b>							
FERS Participation Rate	Percentage of FERS participants that contribute to the TSP	90.00%	85.00%	Monthly/ Quarterly	94.93% •	95.59%	•
1 Year FERS Post-separation Retention	Percentage of participants that retain a balance with TSP one year after separation	64.00%	60.00%	Monthly/ Quarterly	70.64% •	68.91%	•
FERS Full Matching Contribution Rate (Monthly)	Percentage of FERS participants deferring 5% or greater	80.00%	70.00%	Monthly/ Quarterly	86.87% •	87.56%	•
BRS Full Matching Contribution Rate (Monthly)	Percentage of active duty BRS participants deferring 5% or greater	80.00%	70.00%	Monthly/ Quarterly	85.50% •	86.69%	•
BRS Participation Rate	Percentage of active duty BRS participants who contribute to the TSP	90.00%	85.00%	Quarterly/ Quarterly	93.19% •	95.16%	•
<b>Strategic Goal B: Provide top tier defined contribution services to participants</b>							
Participant Satisfaction - Interactions	Percentage of participants who report satisfaction with interactions across all channels	90.00%	90.00%	Monthly/ Quarterly	91.22% •	92.21%	•
<b>Strategic Goal C: Function as a high-performing agency</b>							
Schedule Compliance	Percentage of daily feeds from the Recordkeeper that are processed on time and without errors to meet the FRTIB OCFO Accounting schedule for Pre Notes	100%	100%	Monthly/ Quarterly	100% •	100%	•
F, C, S, I Funds Investment	Number of days that daily investments for the F, C, S, I funds are not performed by 2 PM, Eastern Time	0 days	1 day	Monthly/ Quarterly	0 •	0	•
G Fund Investment	Number of days that daily G Fund investment is not performed by 3 PM, Eastern Time	0 days	1 day	Monthly/ Quarterly	0 •	0	•
Legend N/A: Not Applicable							
Metric Reported Annually, Status shows current year result.							