Metric	Description	Target	Threshold	Frequency Collection/ Reporting	Prior Results & Status	1st Quarter Results	Status
Strategic Goal A: Improve participant retirement outcome							
FERS Participation Rate	Percentage of FERS participants that contribute to the TSP	90.00%	85.00%	Monthly/ Quarterly	95.36%	94.93%	•
I Year FERS Post-separation Retention	Percentage of participants that retain a balance with TSP one year after separation	64.00%	60.00%	Monthly/ Quarterly	69.47%	70.64%	•
FERS Full Matching Contribution Rate (Monthly)	Percentage of FERS participants deferring 5% or greater	80.00%	70.00%	Monthly/ Quarterly	86.82%	86.87%	•
BRS Full Matching Contribution Rate (Monthly)	Percentage of active duty BRS participants deferring 5% or greater	80.00%	70.00%	Monthly/ Quarterly	84.92%	85.50%	•
BRS Participation Rate	Percentage of active duty BRS participants who contribute to the TSP	90.00%	85.00%	Quarterly/ Quarterly	93.68%	93.19%	•
Strategic Goal B: Provide top tier defined contribution services to participants							
Participant Overall Satisfaction	Percentage of participants who report satisfaction with overall experience with the TSP	85.00%	80.00%	Annually/ Annually	87.00%	82.00%	0
Participant Satisfaction - Interactions	Percentage of participants who report satisfaction with interactions across all channels	90.00%	90.00%	Monthly/ Quarterly	90.67%	91.22%	•
Strategic Goal C: Function as a h	igh-performing agency						
Schedule Compliance	Percentage of daily feeds from the Recordkeeper that are processed on time and without errors to meet the FRTIB OCFO Accounting schedule for Pre Notes	100%	100%	Monthly/ Quarterly	100%	100%	•
F, C, S, I Funds Investment	Number of days that daily investments for the F, C, S, I funds are not performed by 2 PM, Eastern Time	0 days	l day	Monthly/ Quarterly	0	0	•
G Fund Investment	Number of days that daily G Fund investment is not performed by 3 PM, Eastern Time	0 days	l day	Monthly/ Quarterly	0	0	•
Employee Satisfaction	Percentage of employees providing majority positive responses to the Global Satisfaction Index, the Employee Engagement Index, and the Performance Confidence Index questions in the FEV survey	80.00%	70.00%	Annually/ Annually	77.35%	78.74%	•
Legend N/A: Not Applicable : Data with a zero denominator Metric Reported Annually, Status shows current year result.							