

Internal Audit Update

Presented By
Barbara Holmes, Chief Audit Executive
August 27, 2024

Agenda

Topic

Slide

2024 Internal Audit Plan Update

3

AuditNow/ServiceNow Implementation Review

4

Compliance with EO 14035

5

Status on Internal Audit Findings

6

Other Internal Audit Activities

7

CY2024 Internal Audit Plan

Audit \ Month	January	February	March	April	May	June	July	August	September	October	November	December
Special Project: Program Office File Review (OED/ORM)	Completed											
Improper Payments	Completed	Completed	Completed	Completed								
Records Management	Timing Adjusted	Completed	Completed	Completed								
Review of Internal Control Process	Completed	Completed	Completed									
AuditNow Implementation Review			Timing Adjusted	Timing Adjusted	Completed	Completed	Completed					
Compliance with E.O. 14035				Completed	Completed	Completed	Completed					
Government Purchase Card					In Process	In Process	In Process	In Process				
Converge Court Order Payments					Timing Adjusted	Timing Adjusted	In Process	In Process	In Process			
Contracting				Timing Adjusted	Timing Adjusted	Timing Adjusted	Timing Adjusted	In Process	In Process	In Process	In Process	
FSM: Oracle Financials				Timing Adjusted	Timing Adjusted	Timing Adjusted	Timing Adjusted	Timing Adjusted	Planned	Planned	Planned	Planned
Mutual Funds Window Operations Part 1							Timing Adjusted	Timing Adjusted	Planned	Planned	Planned	
Converge Non-Systematic Withdrawals / Check Reissues									Planned	Planned	Planned	Planned
Converge Loans									Planned	Planned	Planned	
Contractor Vetting Process									Planned	Planned	Planned	
Zero Trust Architecture Review (FRTIB/Converge)										Planned	Planned	Planned
Prior Year findings		Timing Adjusted	Timing Adjusted	Timing Adjusted	In Process	In Process	In Process	In Process	In Process	In Process	In Process	
FISMA	Completed	Completed	Completed	Completed	Completed	Completed	Completed					

As of August 15, 2024

- Completed (7)
- New Audit (3)
- Planned (6)
- Timing Adjusted (5)
- In Process (4)

AuditNow/ServiceNow Implementation Review

Objective:

- Review of the transition from AuditNow to the ServiceNow Integrated Risk Management (IRM) module.
- Ensure that all audit findings were captured and input into the new system.

Scope:

- All external AuditNow legacy findings.

Findings:

- Based on our testing we found that while all audit findings were transferred, the closed audit findings did not contain complete information.

Compliance w/Executive Order 14035 Audit

Objective:

- Verify alignment with E.O. 14035 mandates
- Measure outcomes against DEIA goals

Scope:

- January 1, 2023 through December 31, 2023

Findings:

- DEIA Goal Action Progress: Four goals, with a total of 14 actions – all at level 2, except for four which remain at level 1.

Status of Internal Audit Findings Calendar Years 2018 – 2024

Status by Year	2018	2019	2020	2021	2022	2023	2024	Total by Status
Closed:	32	5	5	4	0	0	0	46
In Process:	0	0	1	0	1	4	1	7
Open:	0	0	0	2	5	0	4	11
Total by Year:	32	5	6	6	6	4	5	64

Definitions:

Closed: IA has reviewed remediation documentation and considers the finding closed.

In Process: Currently under IA review.

Open: Finding has not been remediated yet.

*Note: Previous audit findings (2020) were not risk rated consistently.

Other Internal Audit Activities

- Started additional IT audit work. First audit is related to onboarding/vetting process for contractors and related background checks
- Starting to plan for the 2025 Internal Audit plan
- Actively working to close prior year audit findings
- Developing a process flow for the Fraud, Waste and Abuse hotline

Questions?