

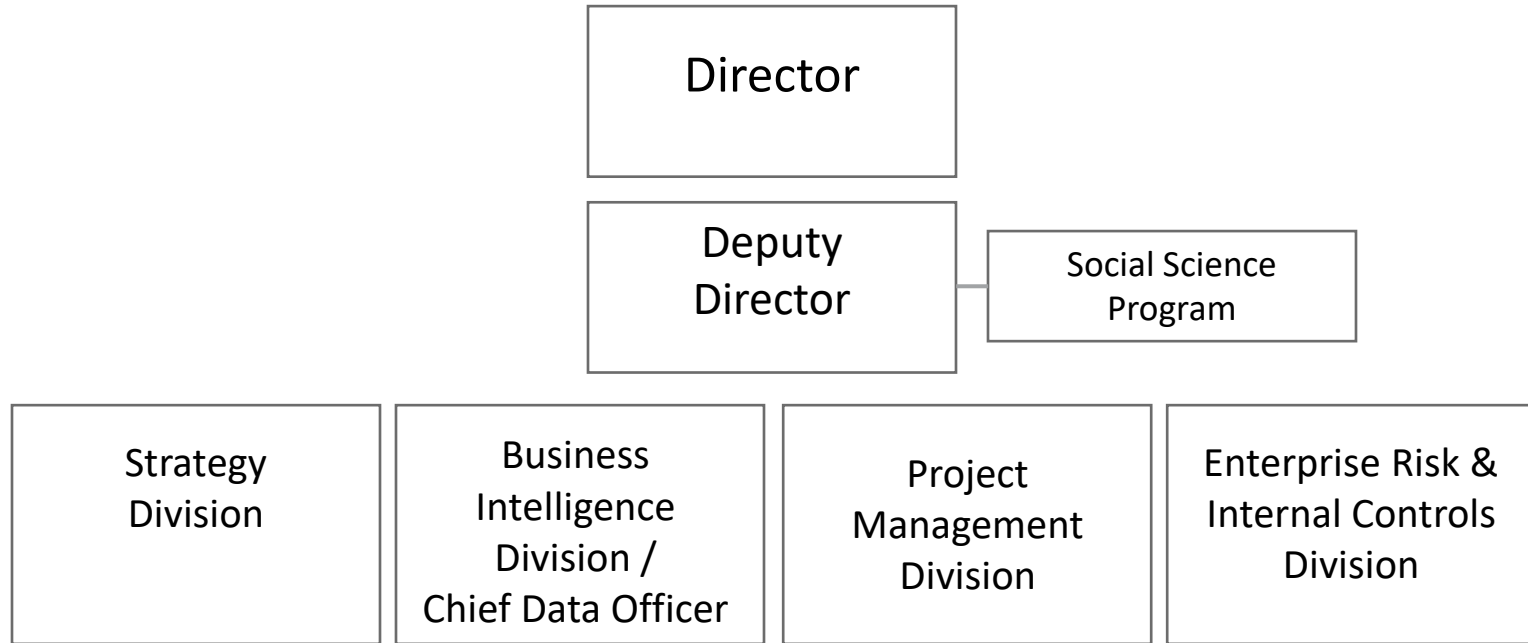
Office of Planning and Risk Annual Update

Presented By
Thomas Brandt
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Office of Planning & Risk Organization



Strategy Division – Key Planning Activities

- Facilitate the development and execution of the Strategic Plan and the annual Operations Plan
- Inform the budget formulation process for offices
- Create and maintain the Strategy Roadmap and Strategy Scorecard
- Plan and deliver the annual Leadership Retreat
- Conduct current state assessments and other environmental scanning surveys

Strategy Division – Key Change Management Activities

- Work with offices to facilitate the design and implementation of enterprise level and transformational change
- Provide templates, tools, and coaching for office-level changes
- Established and support the agency's Change Community of Practice

Business Intelligence Division – Key Activities

- Chief Data Officer Role
- Responsible AI Official Role
- Data Dashboards
- BI Insights Products / Ad-hoc Reports
- Agency Learning Agenda
- Annual Demographic Reporting

Business Intelligence Division – Key Activities

- Establish the Annual Performance Management Plan
- Oversee Metrics Collection and Reporting
- Administer the Annual Participant Satisfaction Survey
- Administer the Financial Wellness Survey biennially

Project Management Division – Key Activities

- Provide agency project governance through Project Charters and New Project Request Forms
- Oversight and maintenance of project activities
- Provide project briefs to the ELC
- Conduct operational readiness reviews
- Develop and maintain project artifacts including project closeouts with lessons learned

ERIC – Key Enterprise Risk Activities

- Annual Enterprise Risk Profile/Dashboard Update
- Risk Treatment Plans
- Agency Risk Appetite Statement
- Vendor Risk Assessments/Reports
- Improper Payments Risk Assessment

ERIC – Key Internal Control Activities

- Annual Statement of Assurance
- Business Process Risk Assessment
- Business Process Internal Control Evaluation
- Entity-Wide Internal Control Assessment (GAO Green Book)
- SOC Report Reviews and Complementary User Entity Controls testing
- Update and Maintain Agency Policies and Procedures

ERIC – Key Agency Anti-Fraud Activities

- Brand Monitoring of FRTIB/TSP Brands
- Domains Management
- Agency Anti-Fraud Risk Assessment

Social Science – Key Activities

- Design and evaluate outreach aimed at improving participant outcomes
- Review how research insights can enhance policy approaches
- Organize qualitative efforts to better understand participant viewpoints
- Consult on appropriate scientific standards across the agency

Questions?