

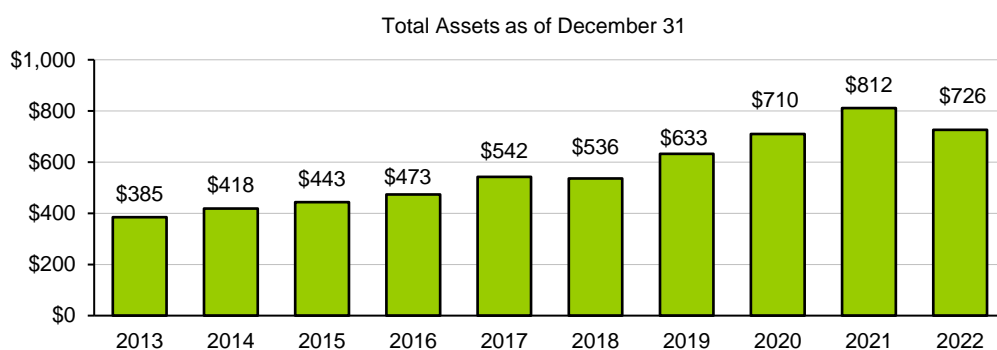
# Thrift Savings Fund Statistics

October 2023

## Highlights

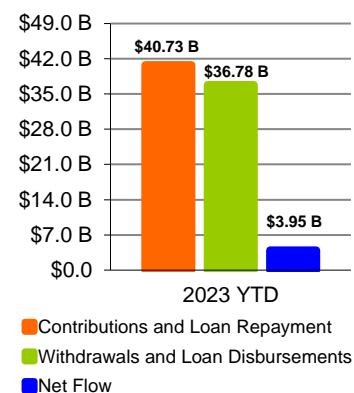
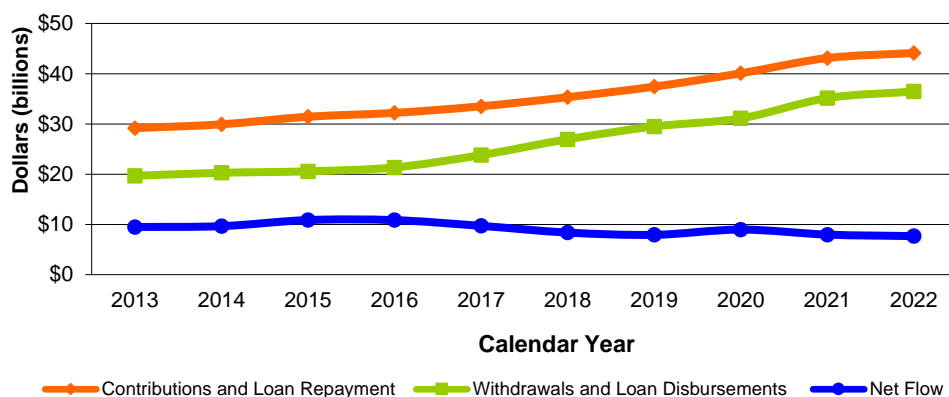
TSP loan volumes have increased year over year. In September, loans increased 25% as compared to the same month in 2022. In 2023, other 401k plans are seeing increases as well. Participants have downloaded the TSP Mobile app more than 1,000,000 times. Satisfaction scores tied to web and mobile interactions with the TSP are high.

## Thrift Savings Fund Assets (billions)



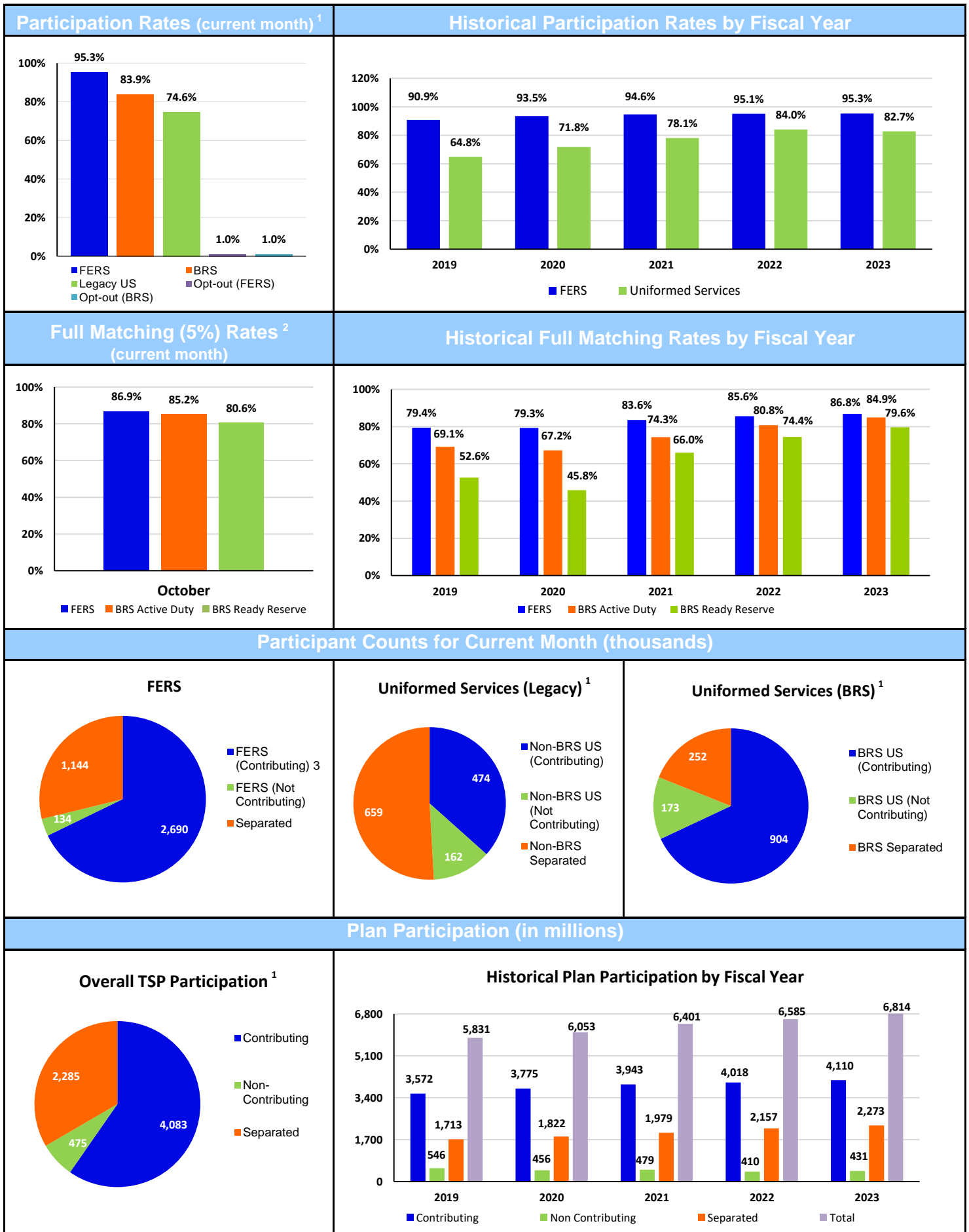
	Total Assets	Roth Assets
Oct	\$771	\$47
Sep	\$783	\$48
Aug	\$804	\$49

## Cash Flow Attributes



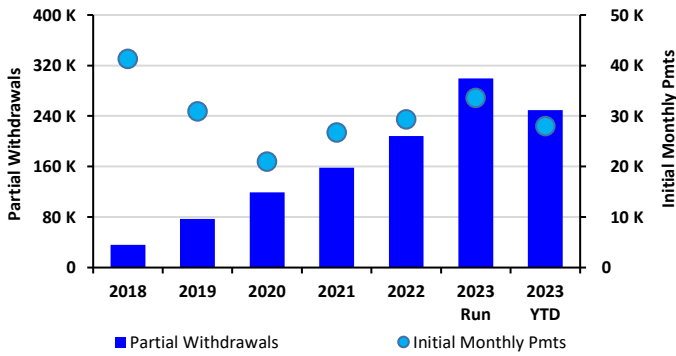
## Total Accounts and Average Balance (current month)

	Total Number of Accounts	Average Balance	Total Number of Roth Accounts	Average Roth Balance
FERS	4,035,936	\$161,067	998,916	\$24,238
US - Legacy	1,294,391	\$39,716	665,806	\$21,965
BRS Participants	1,328,457	\$11,921	802,363	\$10,285
CSRS	252,250	\$183,541	9,379	\$31,825
Beneficiary Participants	40,756	\$142,532	2,905	\$16,327
Total	6,951,790	\$110,845	2,479,369	\$19,726

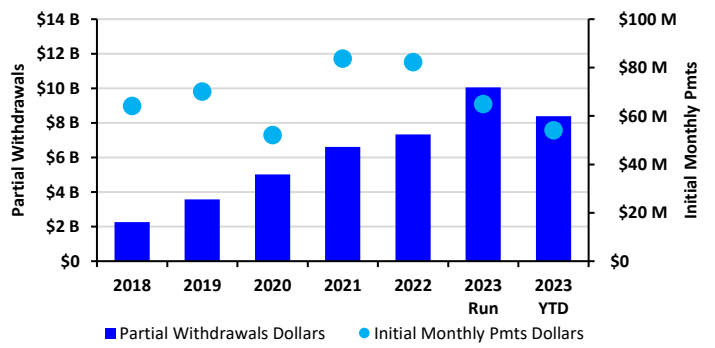


## Post-Separation Withdrawal Activity

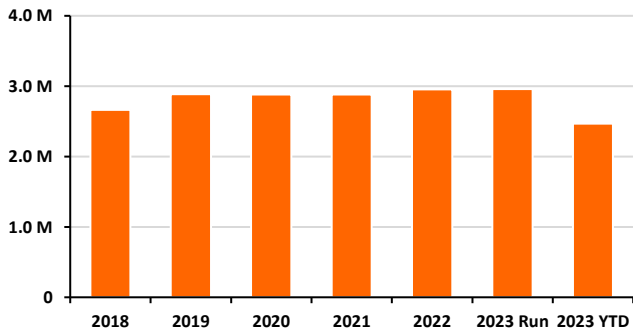
**Post-Separation Withdrawals Transactions  
(Partial Withdrawals & Initial Monthly Pmts)**



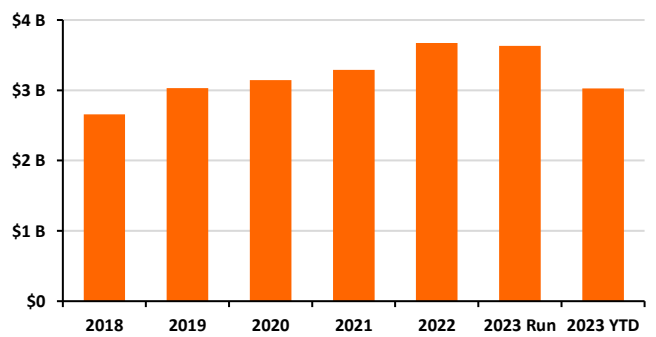
**Post-Separation Withdrawals Dollars  
(Partial Withdrawals & Initial Monthly Pmts)**



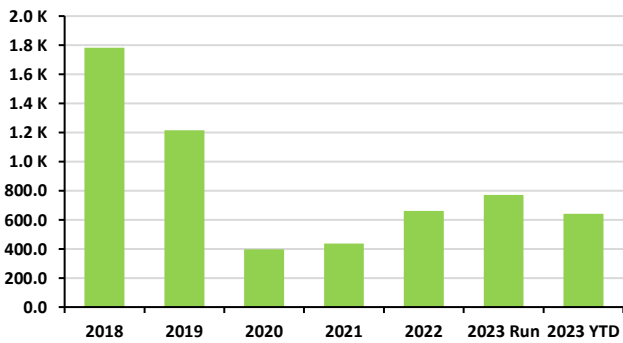
**Post-Separation Withdrawals Transactions  
(Ongoing Monthly Pmts)**



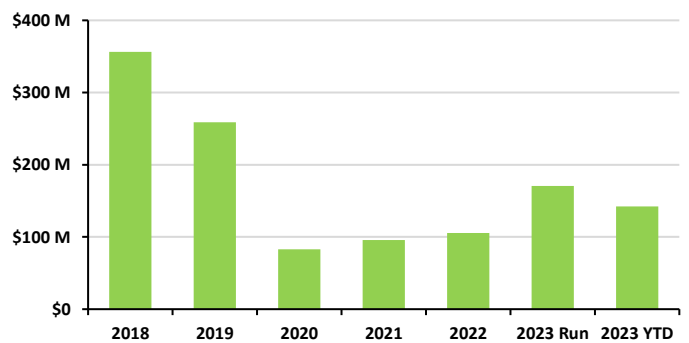
**Post-Separation Withdrawals Dollars  
(Ongoing Monthly Pmts)**



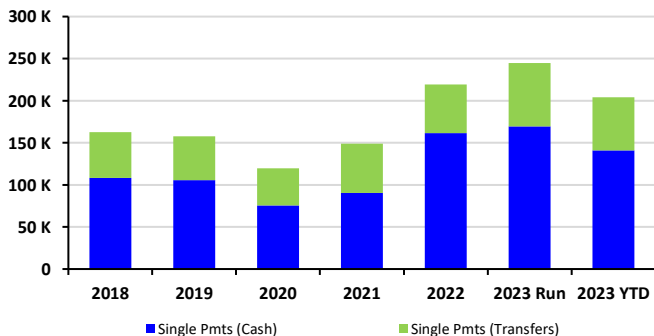
**Post-Separation Annuity Transactions**



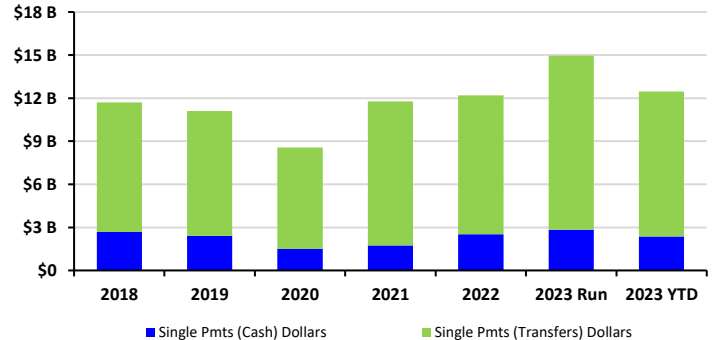
**Post-Separation Annuity Payments**



**Post-Separation Withdrawals Transactions  
Total Distributions (Cash & Transfers) <sup>4</sup>**

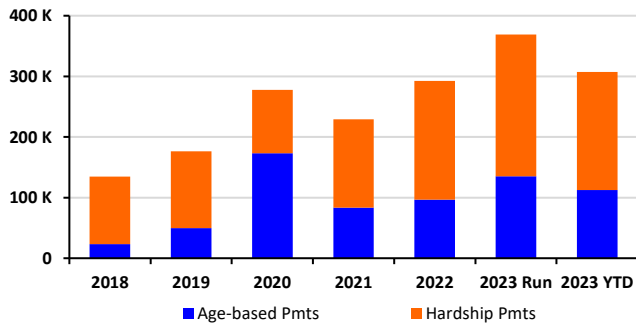


**Post-Separation Withdrawals Dollars  
Total Distributions (Cash & Transfers)**

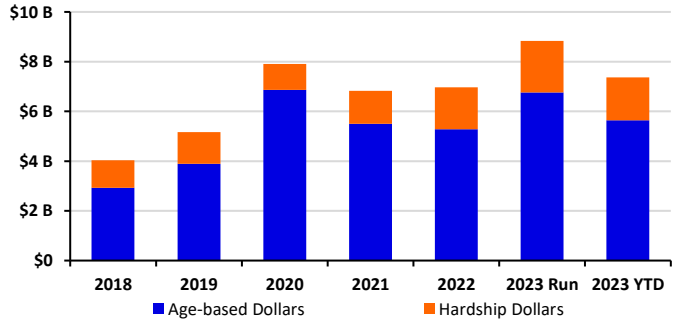


## In-Service Withdrawal Activity

### Age-Based & Hardship Transactions

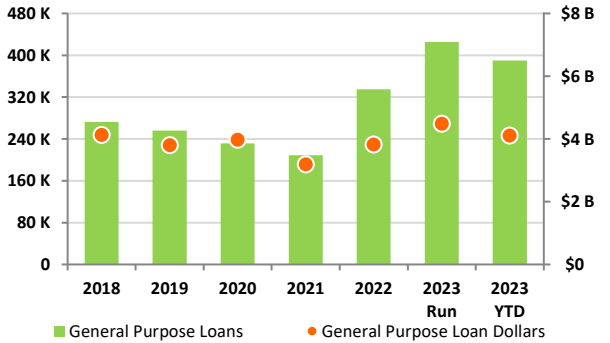


### Age-Based & Hardship Dollars

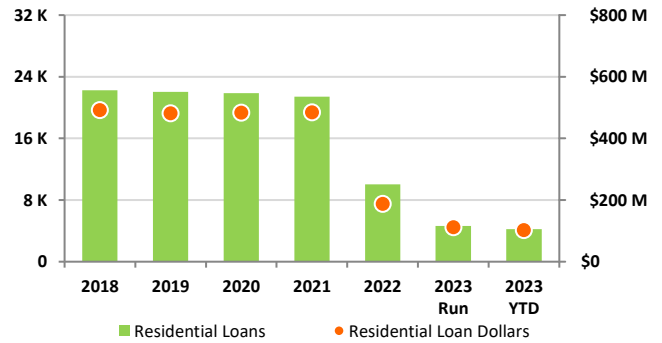


## Loan Activity

### General Purpose Loans

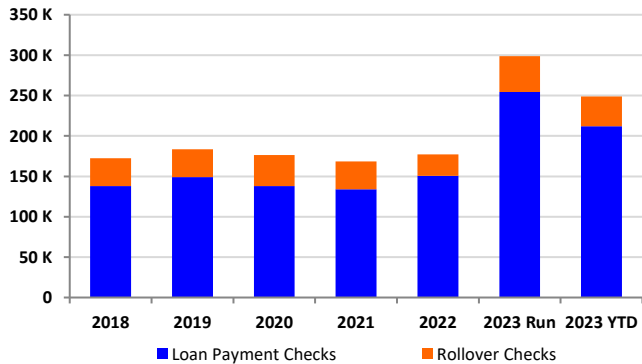


### Residential Loans

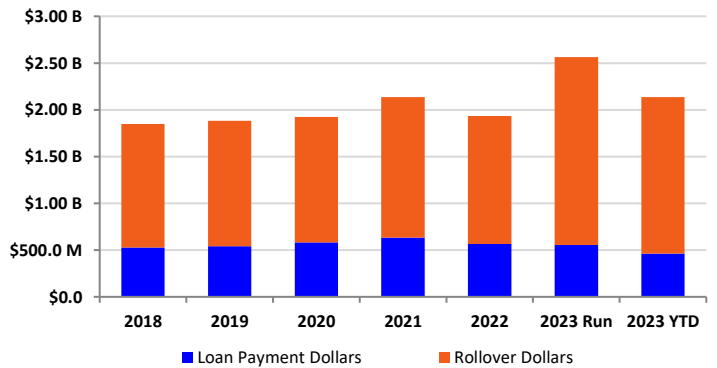


## Other Activity

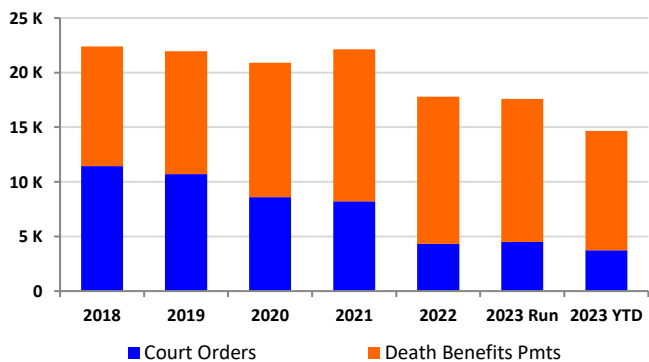
### Participant-Submitted Check Transactions



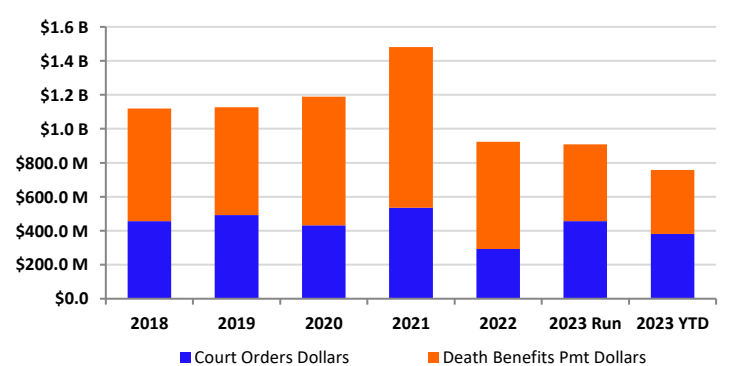
### Participant-Submitted Checks Dollars



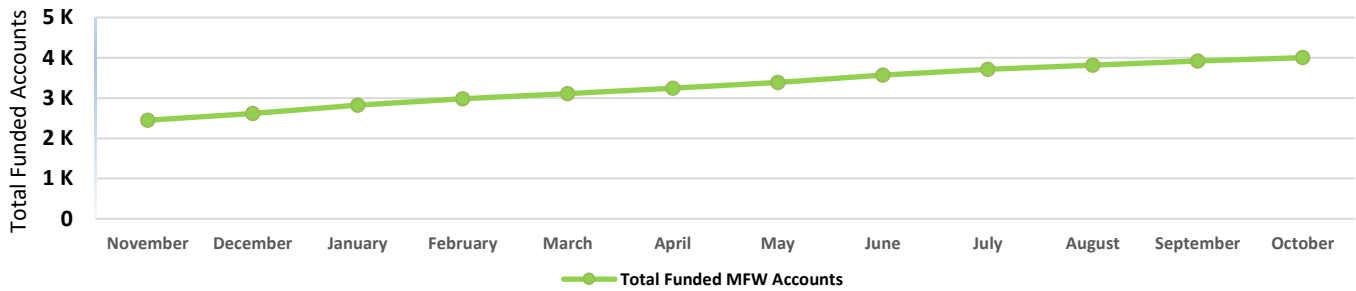
### Legal Processing Transactions



### Legal Processing Dollars

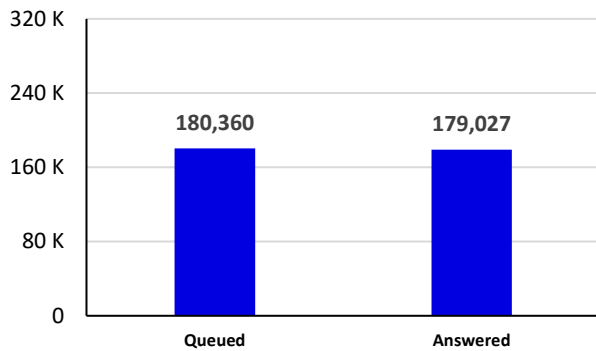


### Mutual Fund Window

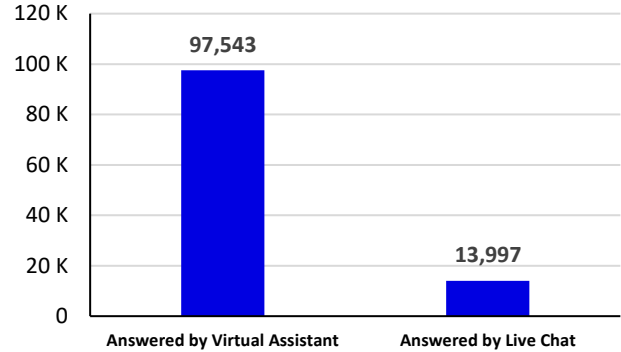


### Human Interaction and Complex Service Channels (current month)

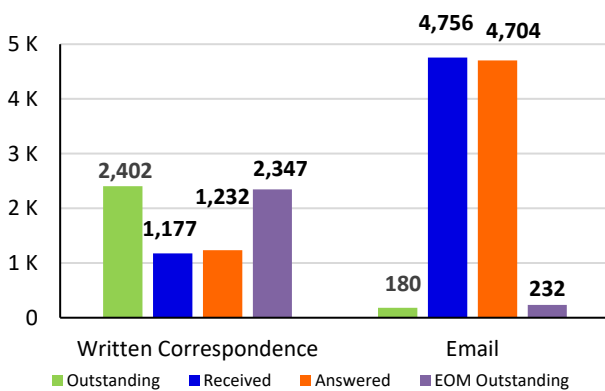
#### Calls



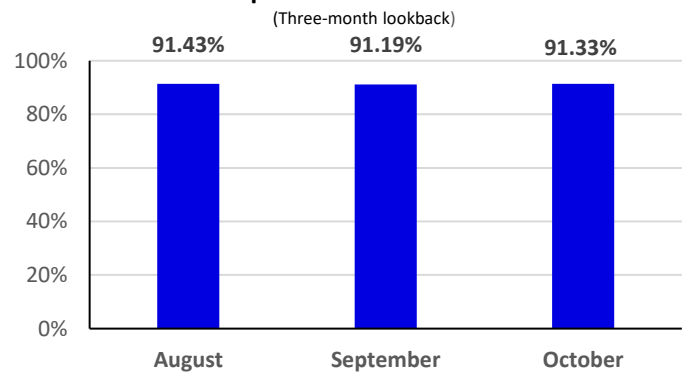
#### AVA / Live Chat



#### Written Correspondence and Email



#### Participation Satisfaction Score <sup>5</sup>



1. Counts of total contributing participants are dependent on posting dates of agency payrolls.
2. Does not include payroll corrections which may impact full match percentages.
3. This number does not include those with Agency 1% Contributions only and making no employee (Roth/Traditional) contribution of their own.
4. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
5. The participation satisfaction score takes into account phone calls, web, email, and chat.