Metric	Description	Target	Threshold	Frequency Collection/ Reporting	Prior Quarter Results & Status	2nd Quarter Results	Status
Strategic Goal A: Improve participant retirement outcome							
FERS Participation Rate	Percentage of FERS participants that contribute to the TSP	90.00%	85.00%	Monthly/ Quarterly	94.69% 🟢	95.31%	🟢
FERS Full Matching Contribution Rate (Monthly)	Percentage of FERS participants deferring 5% or greater	80.00%	70.00%	Monthly/ Quarterly	N/A (new metric for FY23) ▬	86.25%	🟢
BRS Full Matching Contribution Rate (Monthly)	Percentage of active duty BRS participants deferring 5% or greater	80.00%	70.00%	Monthly/ Quarterly	N/A (new metric for FY23) ▬	83.21%	🟢
BRS Participation Rate	Percentage of active duty BRS participants who contribute to the TSP	90.00%	85.00%	Quarterly/ Quarterly	92.75% 🟢	93.08%	🟢
Strategic Goal B: Provide top tier defined contribution services to participants							
Participant Satisfaction - Interactions	Percentage of participants who report satisfaction with interactions across all channels	90.00%	90.00%	Monthly/ Quarterly	N/A (new metric for FY23) ▬	83.74%	🔴
Strategic Goal C: Function as a high-performing agency							
Schedule Compliance	Percentage of daily feeds from the Recordkeeper that are processed on time and without errors to meet the FRTIB OCFO Accounting schedule for Pre Notes	100%	100%	Monthly/ Quarterly	N/A (new metric for FY23) ▬	100%	🟢
F, C, S, I Funds Investment	Number of days that daily investments for the F, C, S, I funds are not performed by 2 PM, Eastern Time	0 days	1 day	Monthly/ Quarterly	0 🟢	0	🟢
G Fund Investment	Number of days that daily G Fund investment is not performed by 3 PM, Eastern Time	0 days	1 day	Monthly/ Quarterly	0 🟢	0	🟢
Employee Satisfaction	Percentage of employees providing majority positive responses to the Global Satisfaction Index, the Employee Engagement Index, and the Performance Confidence Index questions in the FEV survey	Baseline	Baseline	Annually/ Annually	N/A (new metric for FY23) ▬	77.35%	▬

Legend
N/A: Not Applicable
-- : Data with a zero denominator
Metric Reported Annually, Status shows current year result.