

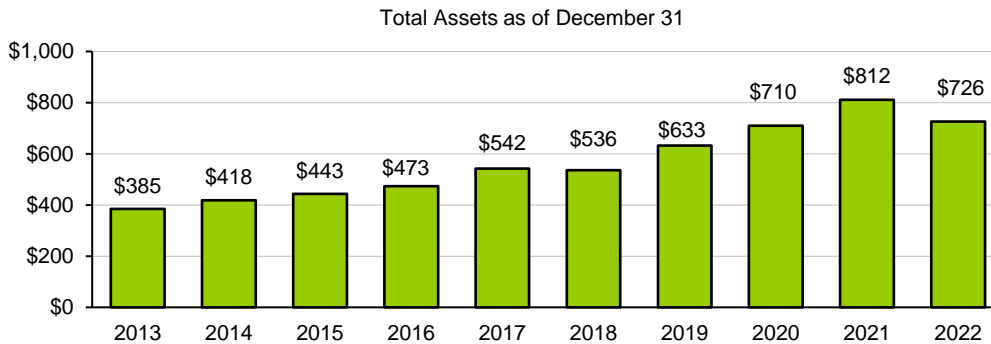
Thrift Savings Fund Statistics

April 2023

Highlights

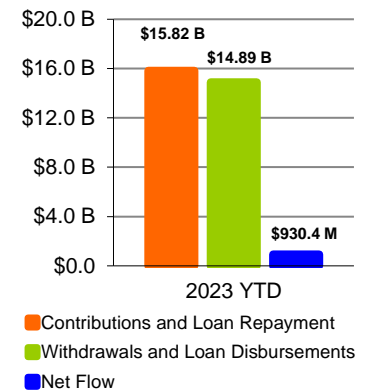
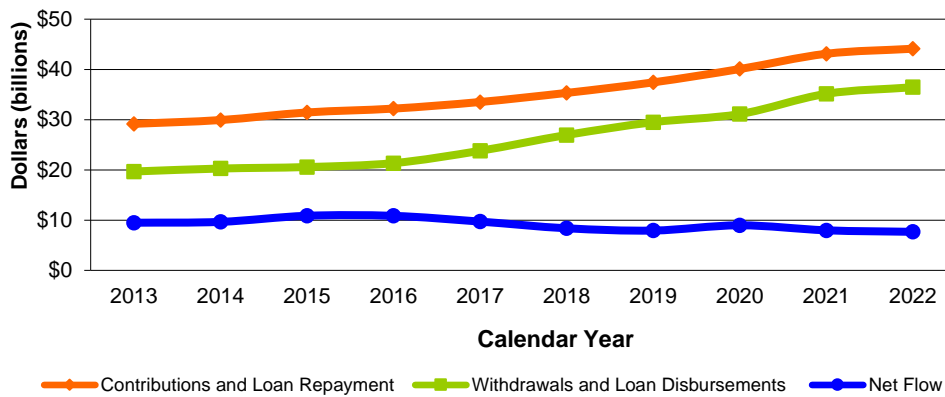
Roth participation continues to increase. Today, more than 2.3 million accounts have a Roth balance. Total Roth plan balance is \$44.1 billion, a 31% increase in Roth dollars since April of last year and a new high for the TSP. Separately, participants are taking increasing advantage of our live-agent chat function, which lets you connect with a ThriftLine representative during business hours using online chat within My Account. Use of live-agent chat grew two percent in April and is up 35% since January.

Thrift Savings Fund Assets (billions)



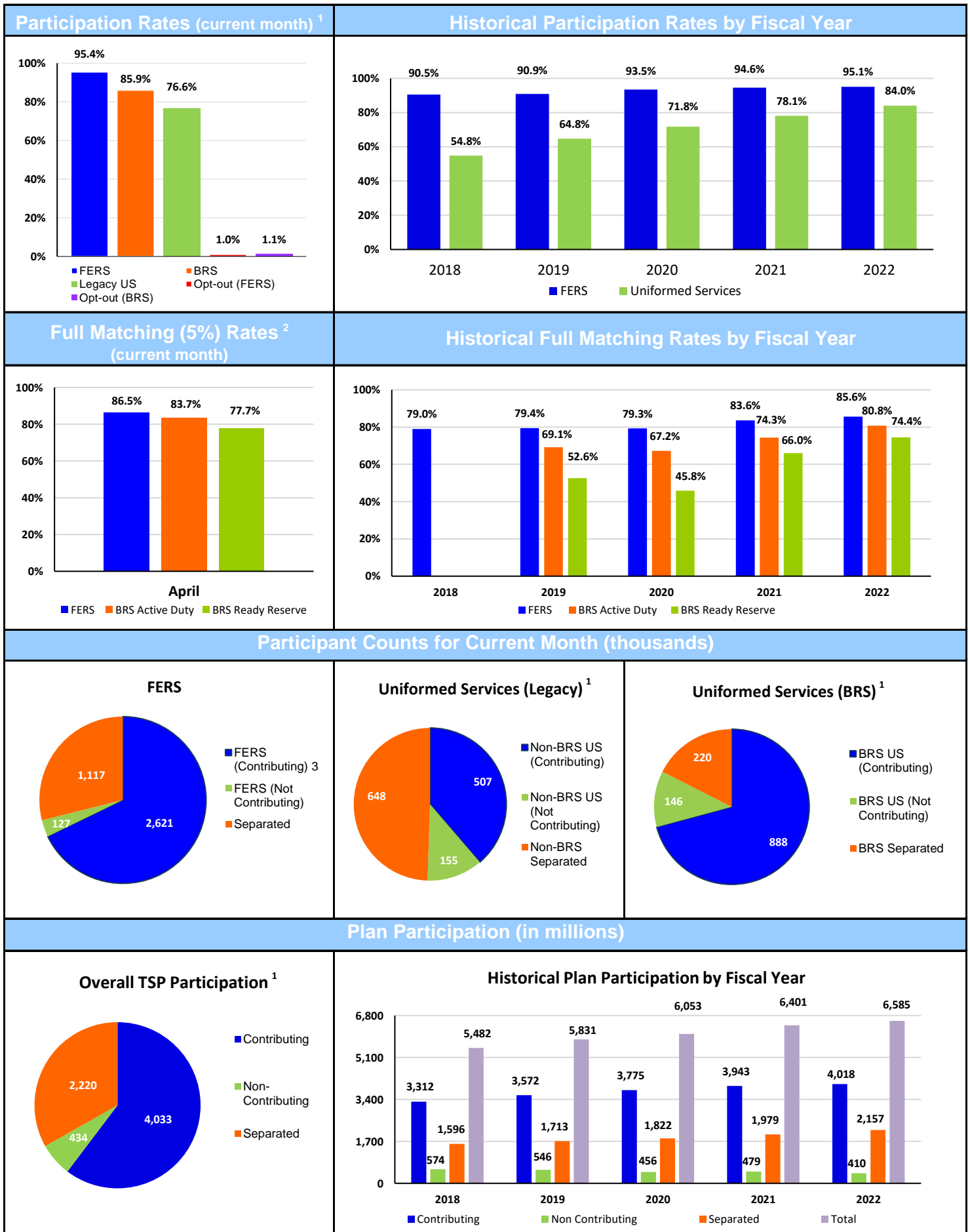
	Total Assets	Roth Assets
Apr	\$766	\$44
Mar	\$760	\$43
Feb	\$748	\$42

Cash Flow Attributes



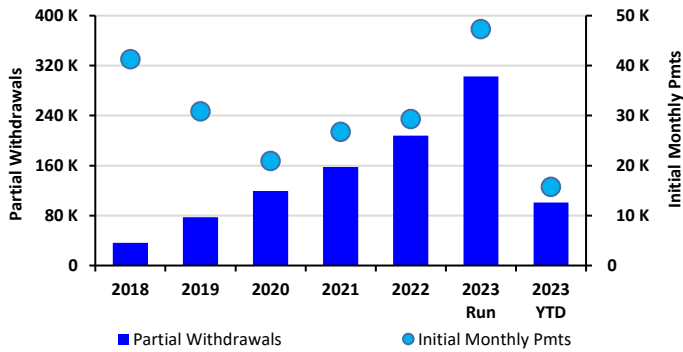
Total Accounts and Average Balance (current month)

	Total Number of Accounts	Average Balance	Total Number of Roth Accounts	Average Roth Balance
FERS	3,937,857	\$164,178	951,621	\$23,557
US - Legacy	1,309,205	\$39,220	663,320	\$20,898
BRS Participants	1,253,780	\$11,597	754,937	\$10,025
CSRS	258,962	\$182,747	9,563	\$31,305
Beneficiary Participants	39,304	\$141,404	2,690	\$16,246
Total	6,799,108	\$112,656	2,382,131	\$18,533

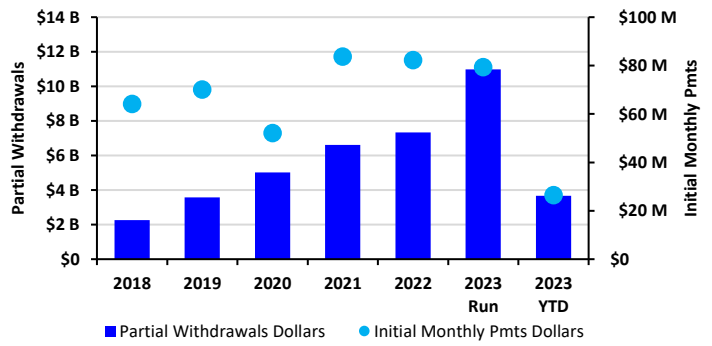


Post-Separation Withdrawal Activity

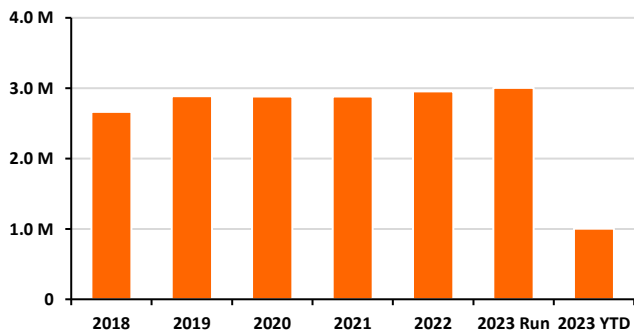
**Post-Separation Withdrawals Transactions
(Partial Withdrawals & Initial Monthly Pmts)**



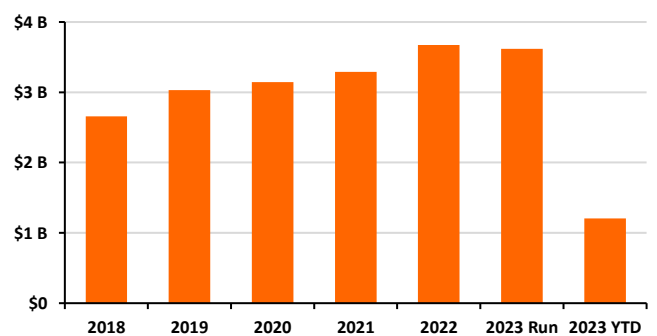
**Post-Separation Withdrawals Dollars
(Partial Withdrawals & Initial Monthly Pmts)**



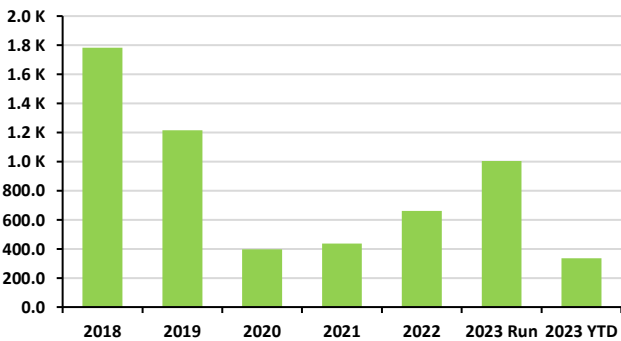
**Post-Separation Withdrawals Transactions
(Ongoing Monthly Pmts)**



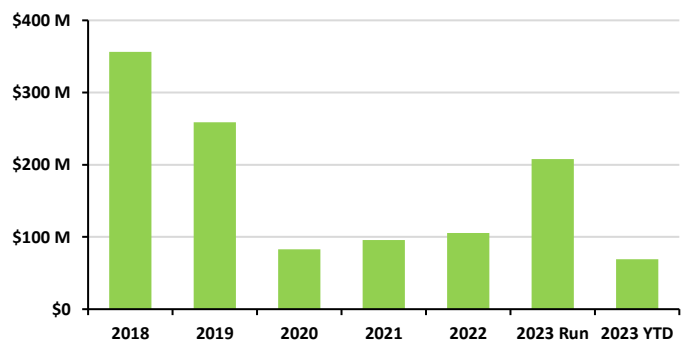
**Post-Separation Withdrawals Dollars
(Ongoing Monthly Pmts)**



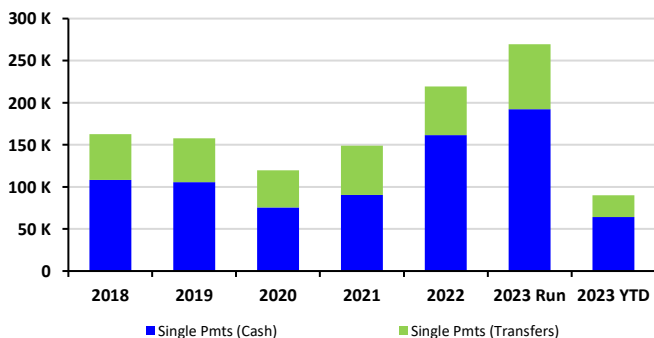
Post-Separation Annuity Transactions



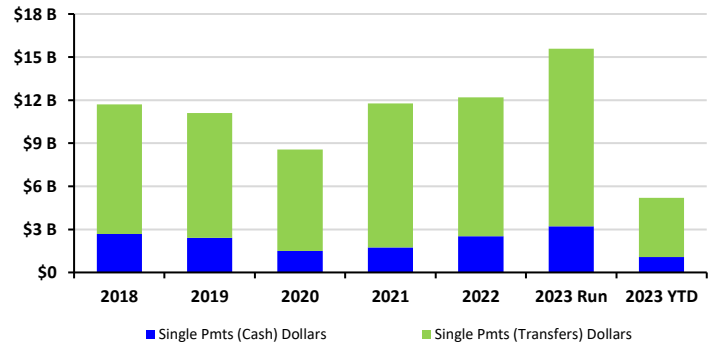
Post-Separation Annuity Payments



**Post-Separation Withdrawals Transactions
Total Distributions (Cash & Transfers) ⁴**

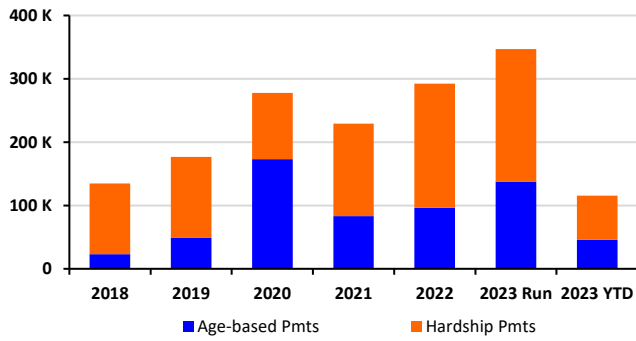


**Post-Separation Withdrawals Dollars
Total Distributions (Cash & Transfers)**

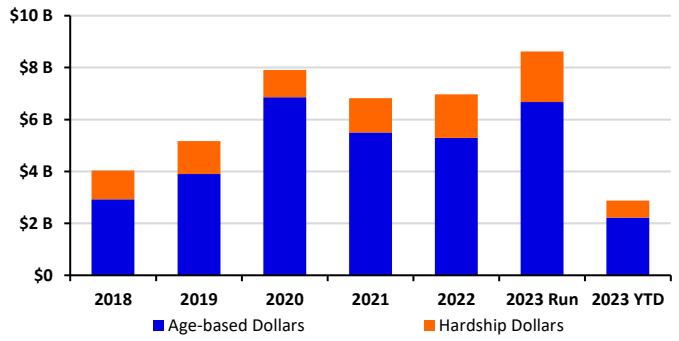


In-Service Withdrawal Activity

Age-Based & Hardship Transactions

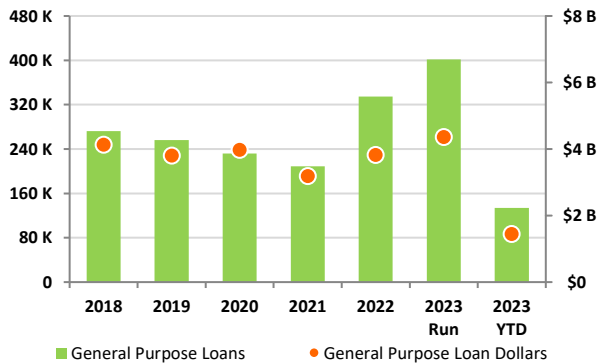


Age-Based & Hardship Dollars

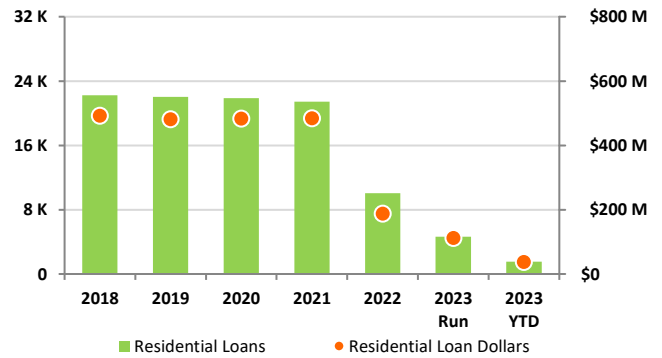


Loan Activity

General Purpose Loans

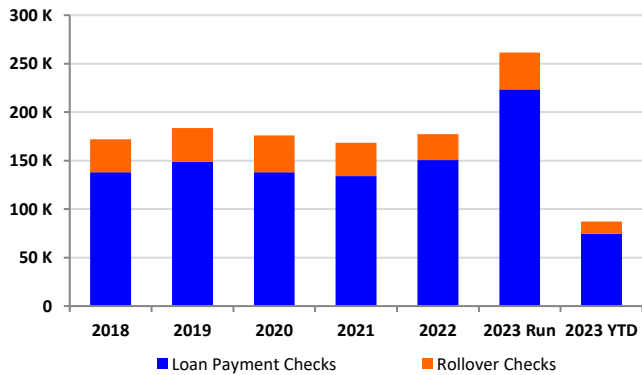


Residential Loans

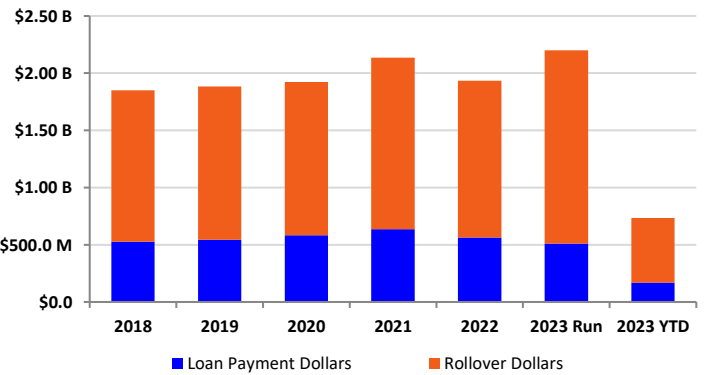


Other Activity

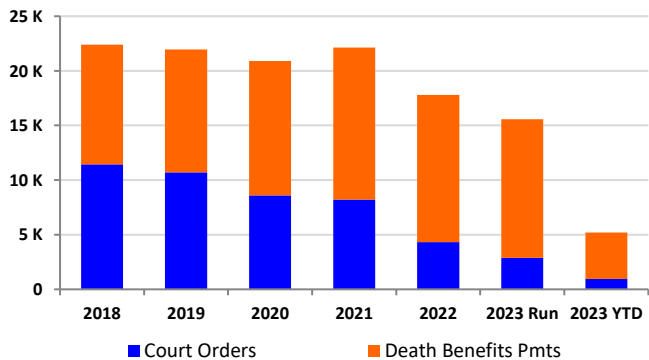
Participant-Submitted Check Transactions



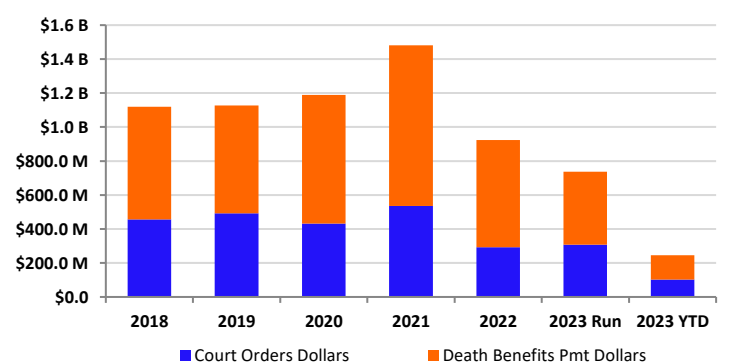
Participant-Submitted Checks Dollars



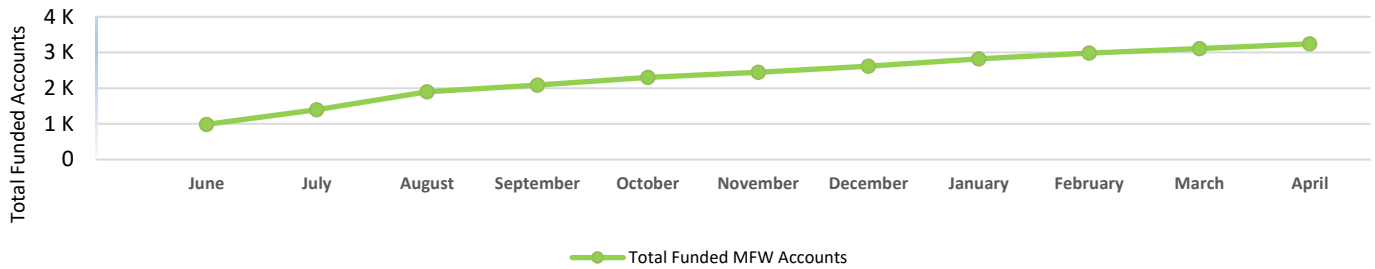
Legal Processing Transactions



Legal Processing Dollars

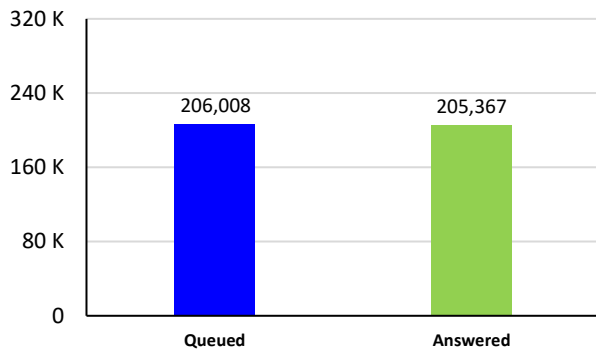


Mutual Fund Window

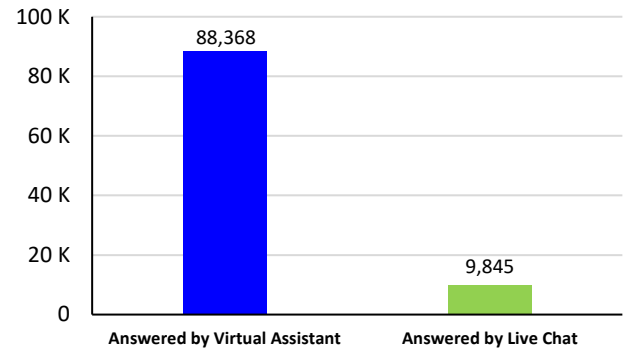


Human Interaction and Complex Service Channels (current month)

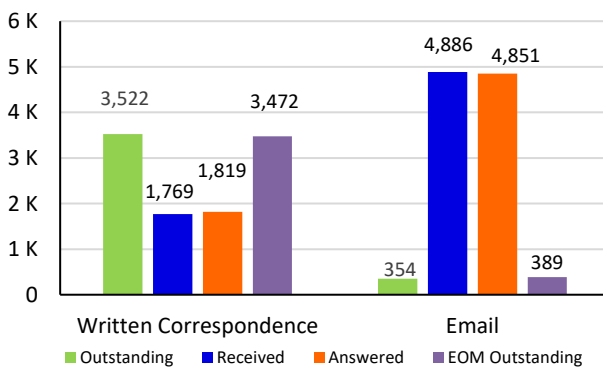
Calls



AVA / Live Chat

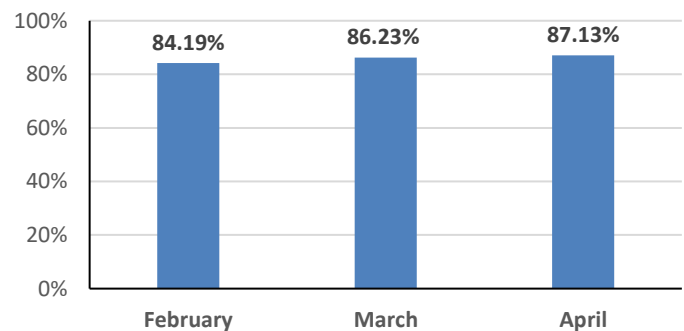


Written Correspondence and Email



Participation Satisfaction Score ⁵

(Three-month lookback)



1. Counts of total contributing participants are dependent on posting dates of agency payrolls.
2. Does not include payroll corrections which may impact full match percentages.
3. This number does not include those with Agency 1% Contributions only and making no employee (Roth/Traditional) contribution of their own.
4. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
5. The participation satisfaction score takes in account phone calls, web, email, and chat.