

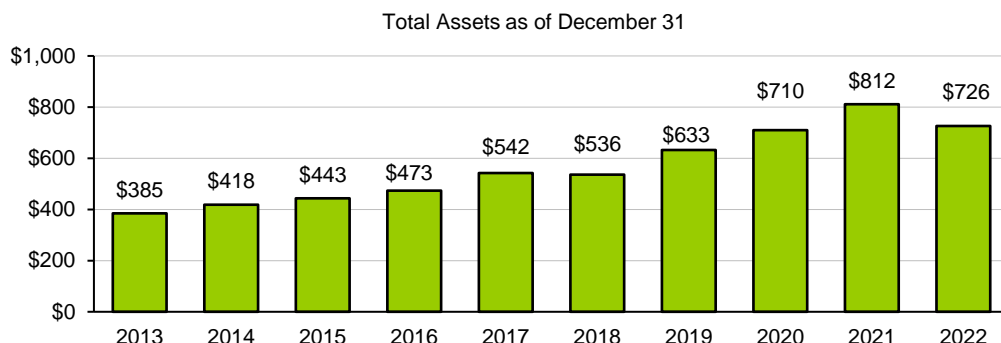
# Thrift Savings Fund Statistics

January 2023

## Highlights

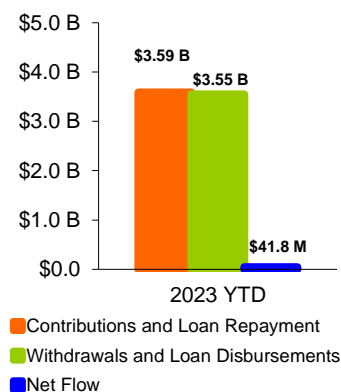
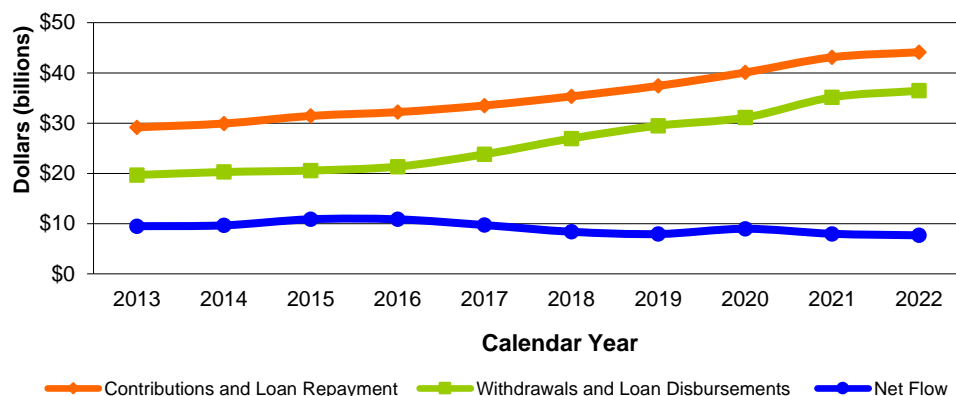
In January, our recordkeeper issued nearly 1.1 million 1099-Rs for 2022. In February, it issued approximately 6.7 million statements reflecting activity from May 26 through December 31. In addition, our recordkeeper made two improvements to the installment payment process that allow our participants to start, stop, or change their installment payments as well as set a minimum payment of \$25 with one call to the ThriftLine.

## Thrift Savings Fund Assets (billions)



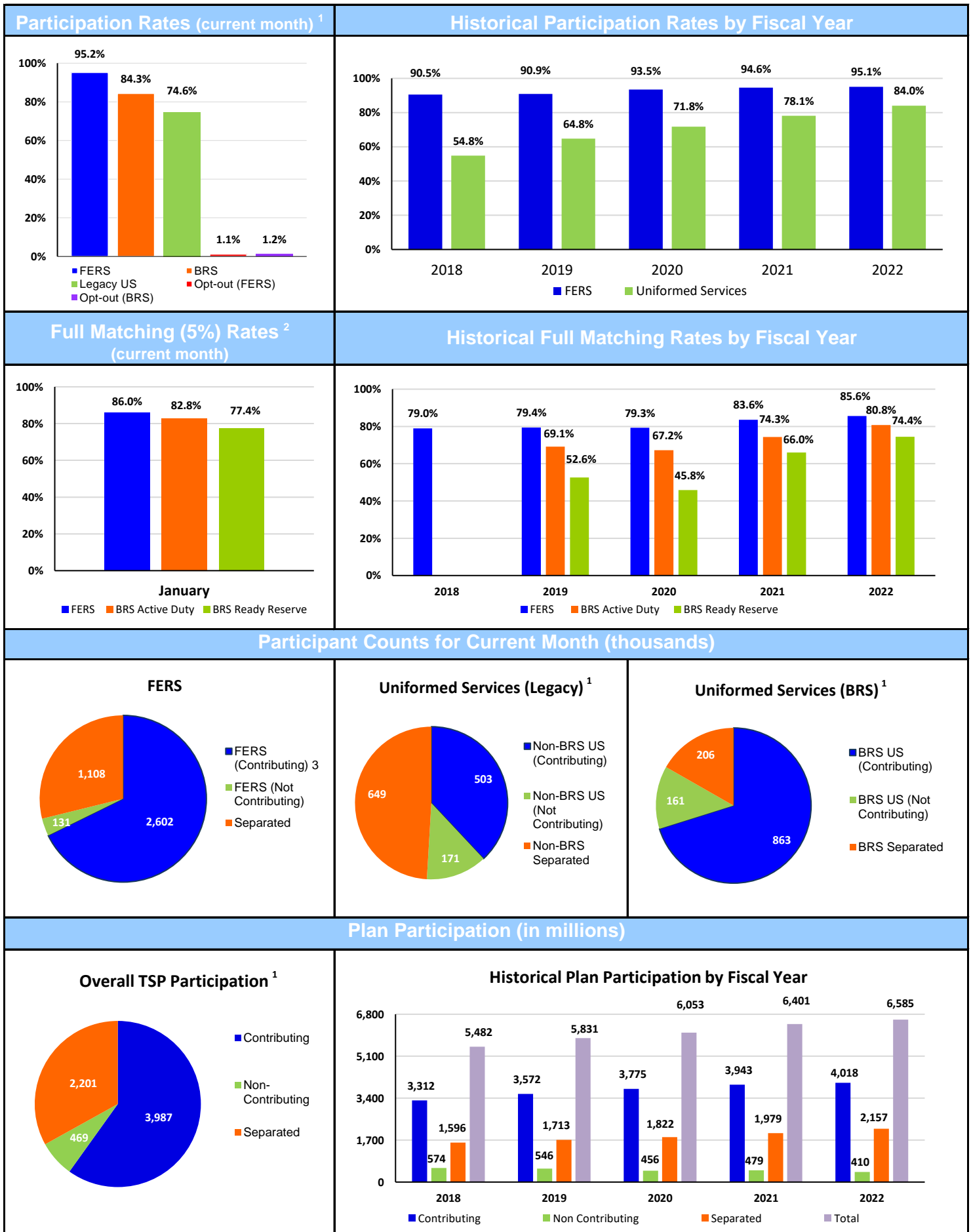
	Total Assets	Roth Assets
Jan	\$759	\$42
Dec	\$726	\$39
Nov	\$748	\$40

## Cash Flow Attributes



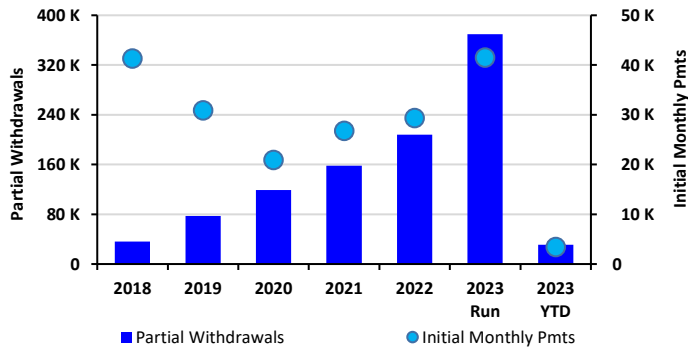
## Total Accounts and Average Balance (current month)

	Total Number of Accounts	Average Balance	Total Number of Roth Accounts	Average Roth Balance
FERS	3,905,213	\$163,954	924,880	\$23,038
US - Legacy	1,322,295	\$38,467	661,725	\$20,125
BRS Participants	1,230,733	\$11,063	734,895	\$9,659
CSRS	262,588	\$180,875	9,675	\$30,670
Beneficiary Participants	38,316	\$138,896	2,514	\$15,526
Total	6,759,145	\$112,310	2,333,689	\$18,006

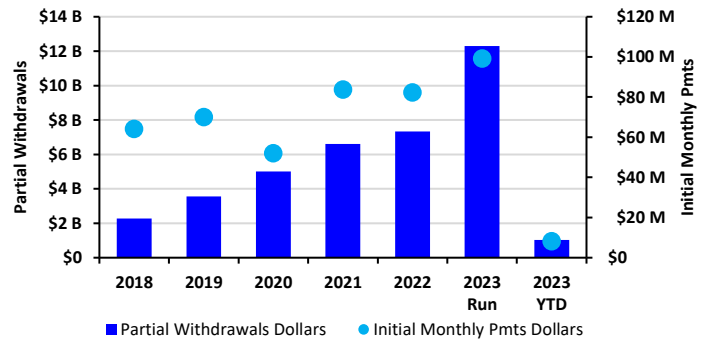


## Post-Separation Withdrawal Activity

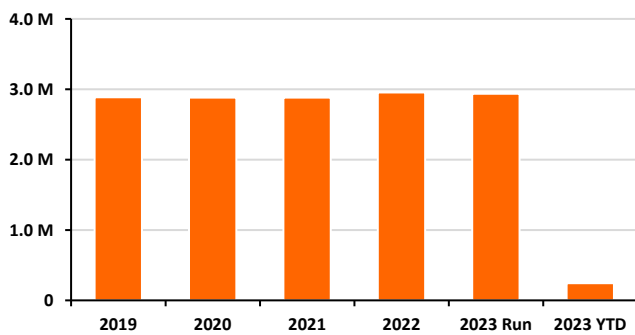
**Post-Separation Withdrawals Transactions  
(Partial Withdrawals & Initial Monthly Pmts)**



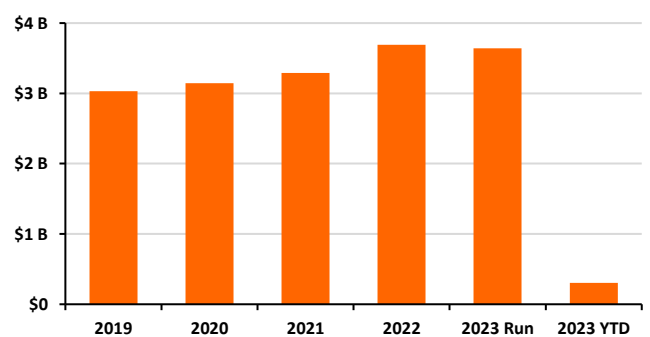
**Post-Separation Withdrawals Dollars  
(Partial Withdrawals & Initial Monthly Pmts)**



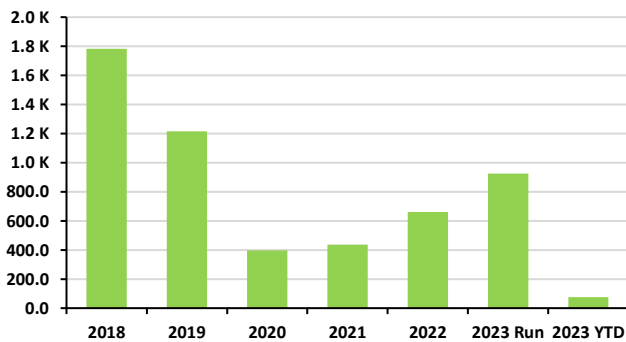
**Post-Separation Withdrawals Transactions  
(Ongoing Monthly Pmts)**



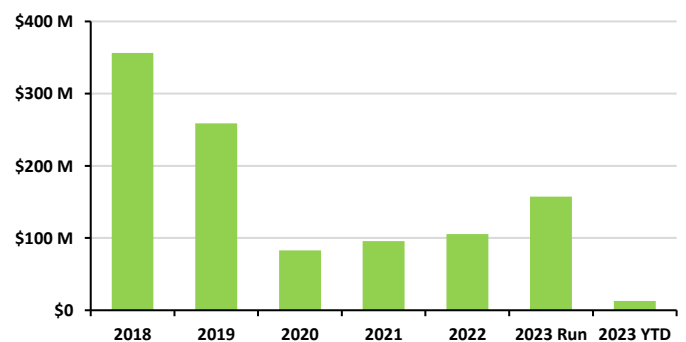
**Post-Separation Withdrawals Dollars  
(Ongoing Monthly Pmts)**



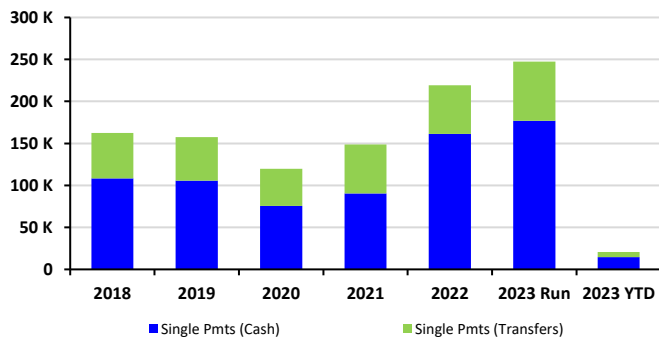
**Post-Separation Annuity Transactions**



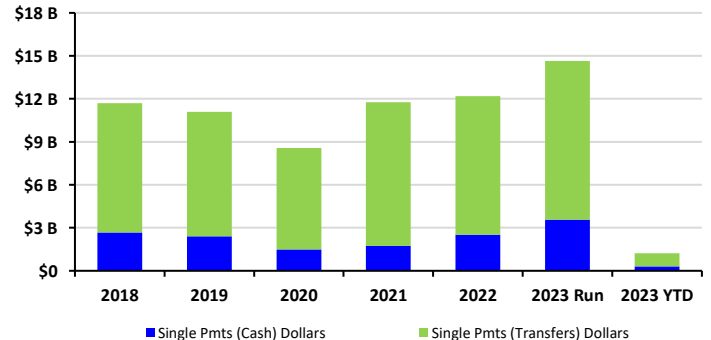
**Post-Separation Annuity Payments**



**Post-Separation Withdrawals Transactions  
Total Distributions (Cash & Transfers) <sup>4</sup>**

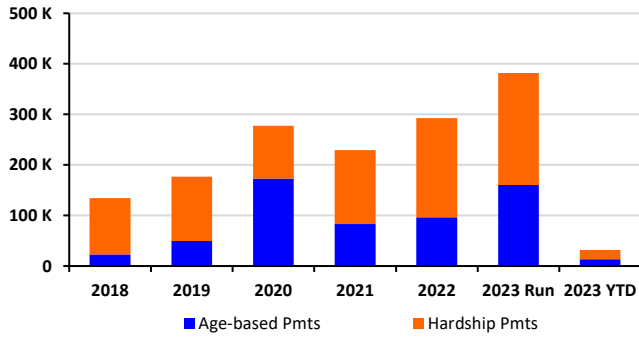


**Post-Separation Withdrawals Dollars  
Total Distributions (Cash & Transfers)**

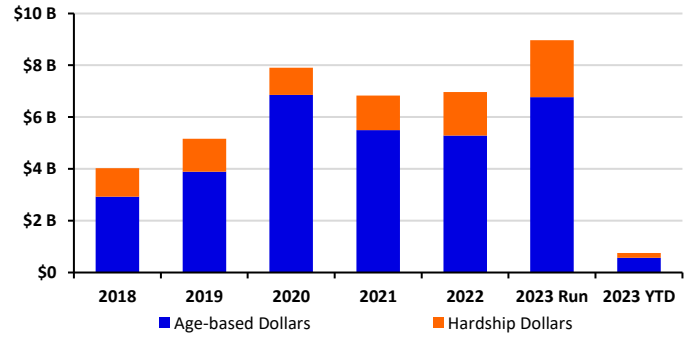


## In-Service Withdrawal Activity

### Age-Based & Hardship Transactions

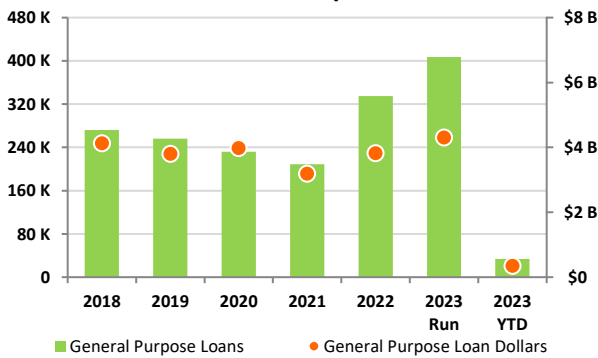


### Age-Based & Hardship Dollars

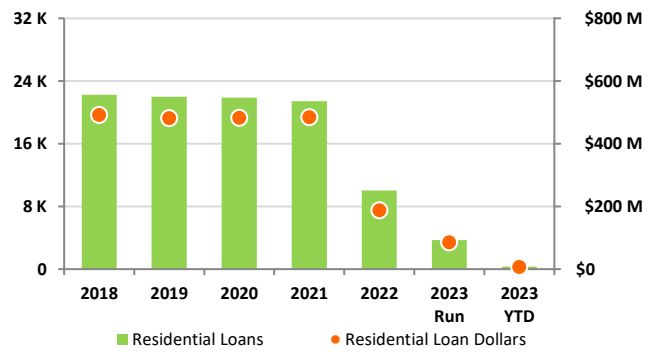


## Loan Activity

### General Purpose Loans

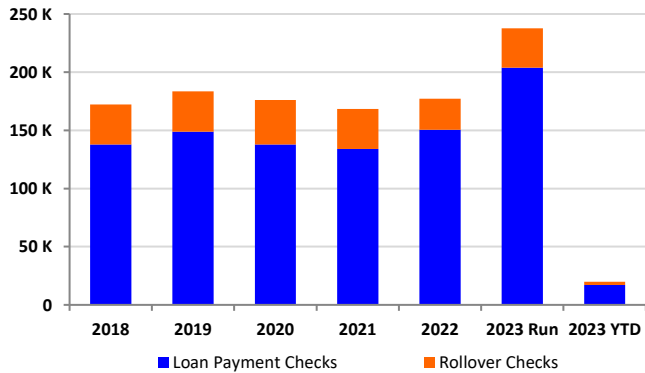


### Residential Loans

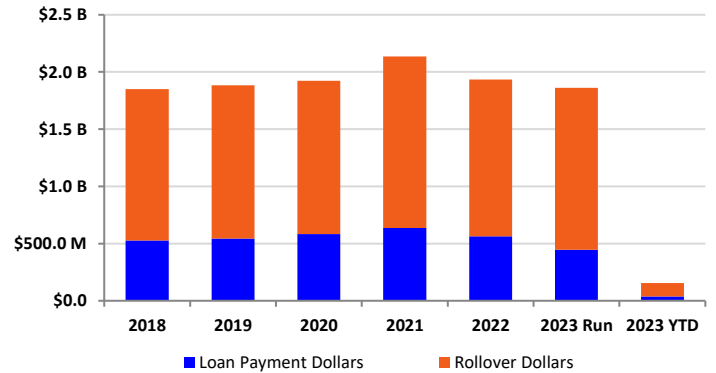


## Other Activity

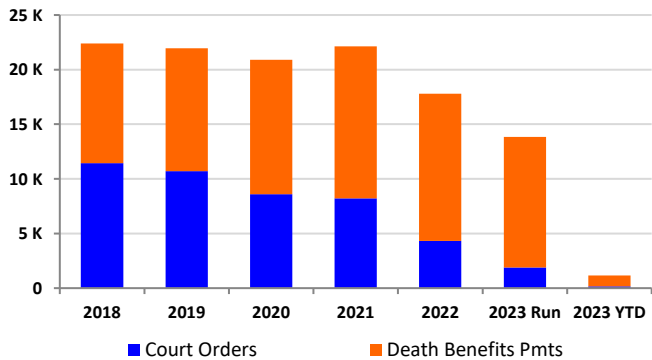
### Participant-Submitted Check Transactions



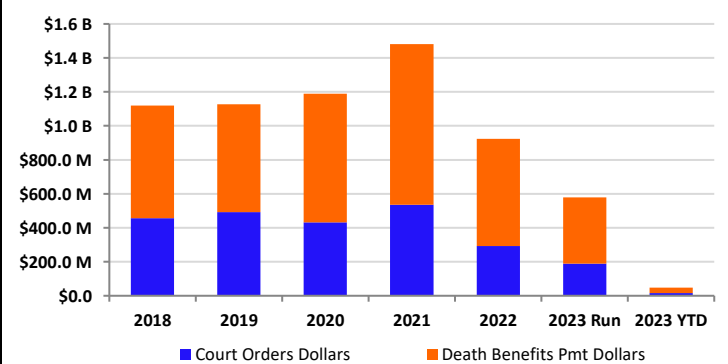
### Participant-Submitted Checks Dollars



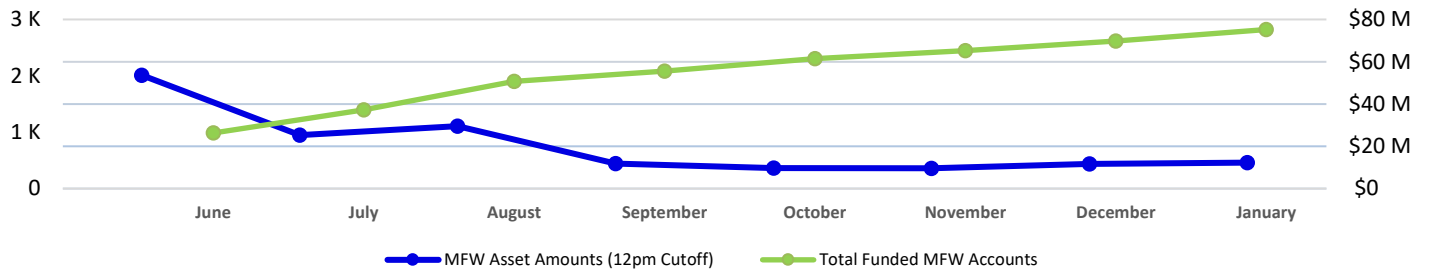
### Legal Processing Transactions



### Legal Processing Dollars

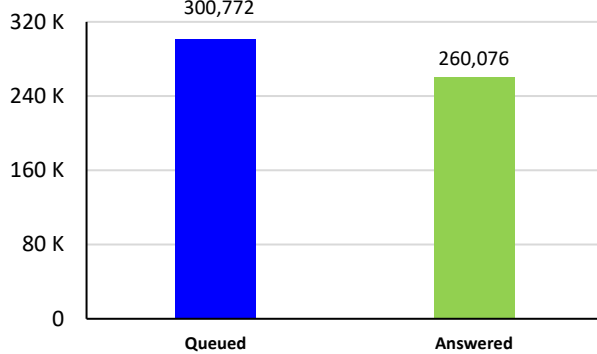


### Mutual Fund Window

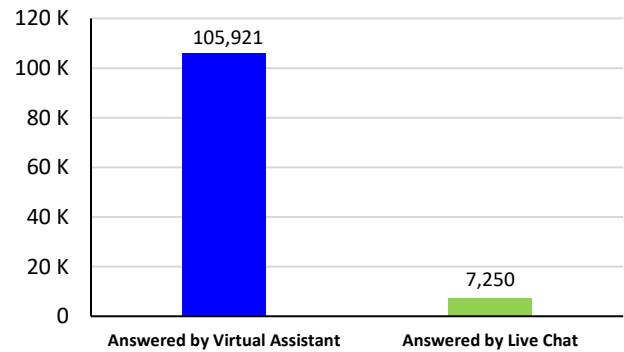


### Human Interaction and Complex Service Channels (current month)

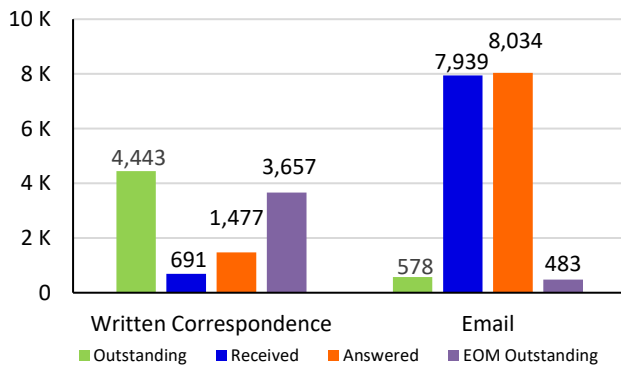
#### Calls



#### AVA / Live Chat

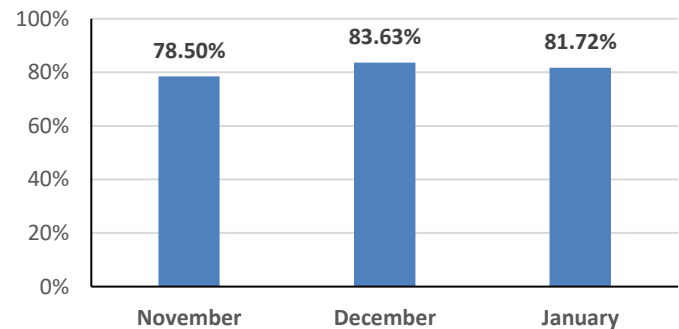


#### Written Correspondence and Email



#### Participation Satisfaction Score <sup>5</sup>

(Three-month lookback)



1. Counts of total contributing participants are dependent on posting dates of agency payrolls. In January, one Uniformed Services payroll agency was not posted until February 1st and as a result, total contributing participants in January are lower than totals in December.

2. Does not include payroll corrections which may impact full match percentages.

3. This number does not include those with Agency 1% Contributions only and making no employee (Roth/Traditional) contribution of their own.

4. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.

5. The participation satisfaction score takes in account phone calls, web, email, and chat.