

Thrift Savings Fund Statistics

August, 2022

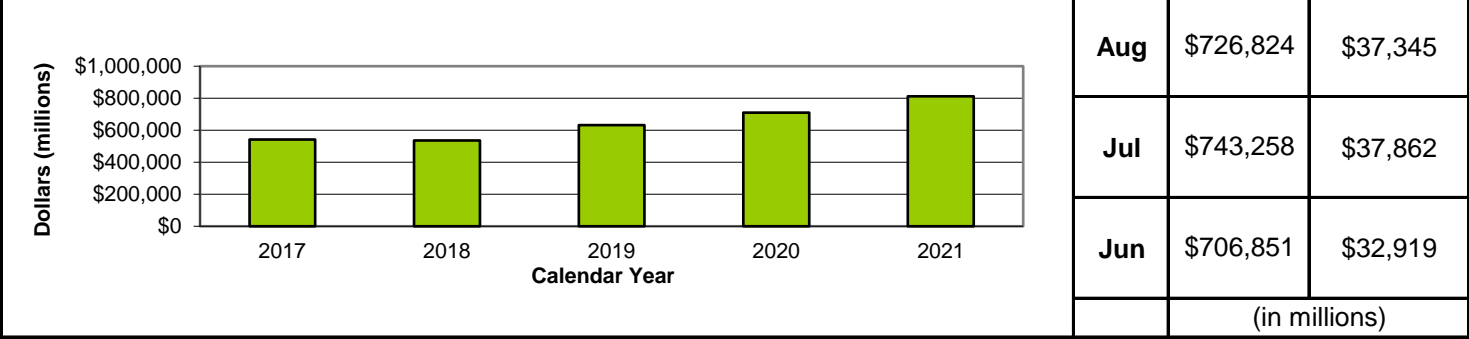
Thrift Savings Fund Statistics

August, 2022

<p>Highlights</p>	<p>August was the third month of Converge operations and contact center activity continues to stabilize. Over 700k participants set up their new accounts online in August with over 2.3M participants now onboarded. The number of participants logging in through the web and mobile continue to climb, with most participants logging in through the web. Over 115,000 people have downloaded the Mobile app in August. The number of MFW funded accounts increased 36%, rising from 1,398 to 1,901. Loans and withdrawals processing remains high in August.</p>
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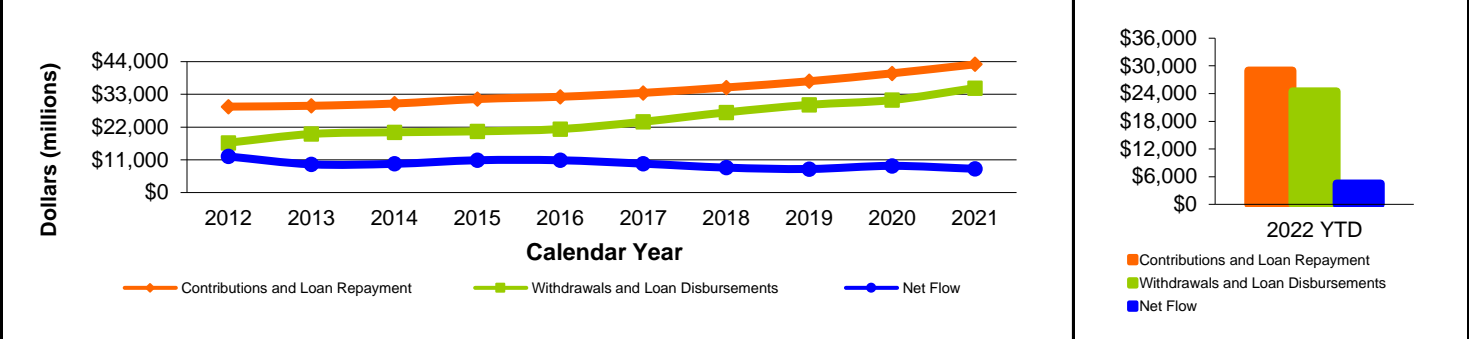
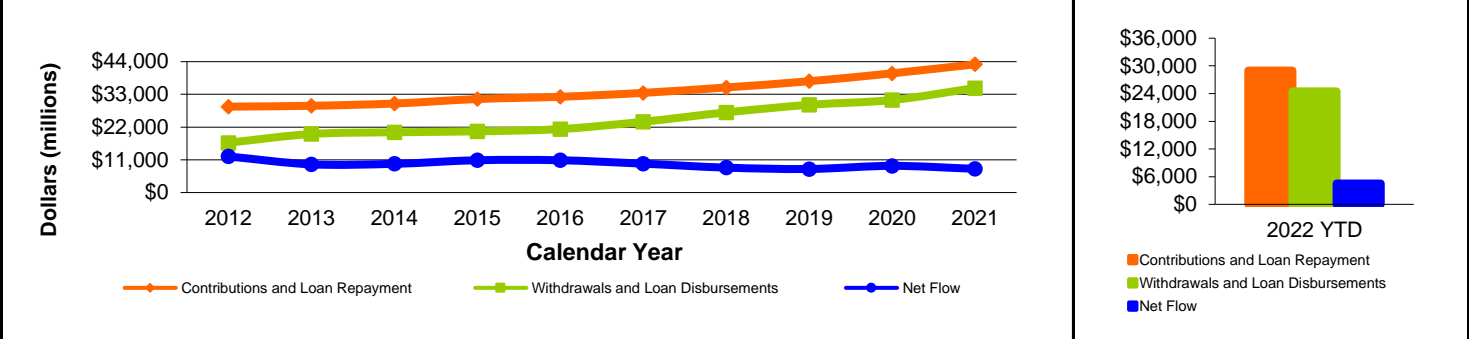
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Thrift Savings Fund Statistics	Plan Balance	Roth
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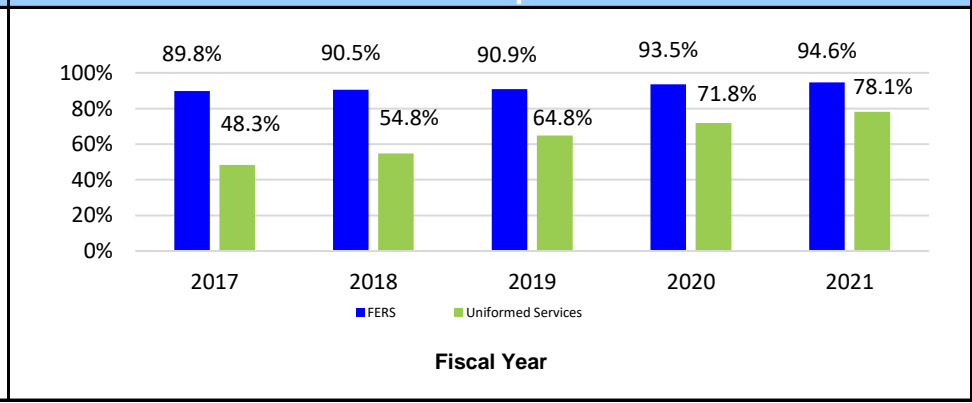
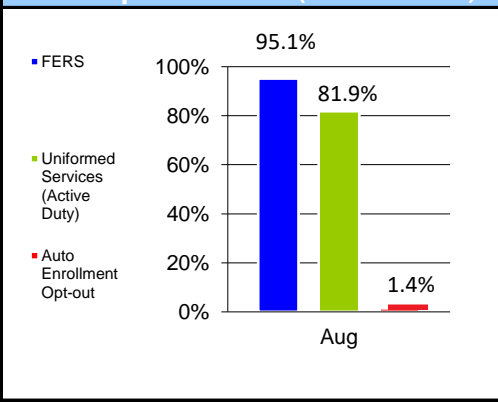
Thrift Savings Fund Statistics		Plan Balance		Roth												
<div>Dollars (millions)</div> <table><tr><th>Calendar Year</th><th>Dollars (millions)</th></tr><tr><td>2017</td><td>\$550,000</td></tr><tr><td>2018</td><td>\$550,000</td></tr><tr><td>2019</td><td>\$630,000</td></tr><tr><td>2020</td><td>\$720,000</td></tr><tr><td>2021</td><td>\$810,000</td></tr></table>	Calendar Year	Dollars (millions)	2017	\$550,000	2018	\$550,000	2019	\$630,000	2020	\$720,000	2021	\$810,000	Aug	\$726,824	\$37,345	
	Calendar Year	Dollars (millions)														
	2017	\$550,000														
	2018	\$550,000														
	2019	\$630,000														
2020	\$720,000															
2021	\$810,000															
Jul	\$743,258	\$37,862														
Jun	\$706,851	\$32,919														
	(in millions)															

Cash Flow Attributes	
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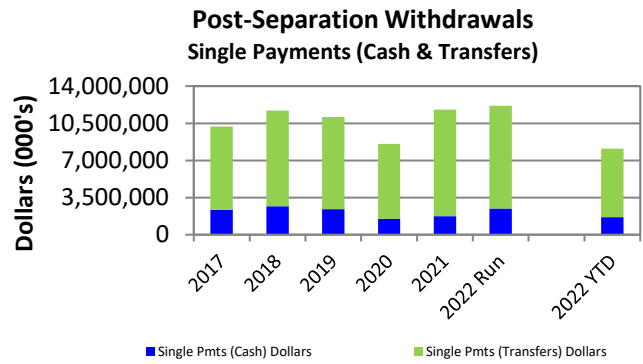
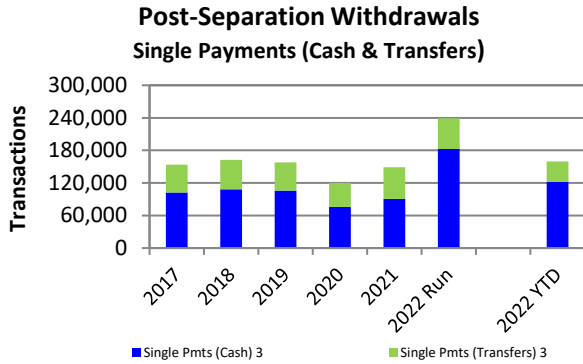
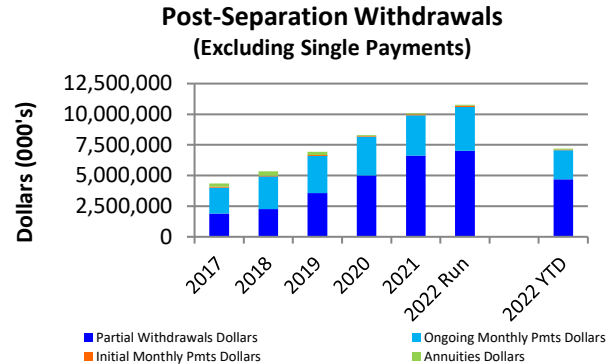
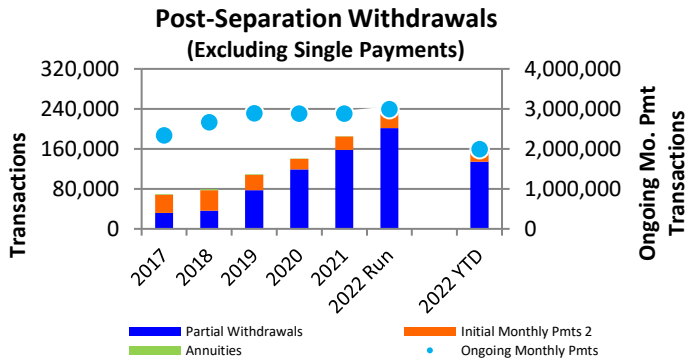
Participants and Average Balance (current month)	
Participants	10
Average Balance	100

	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,840,668	\$158,726	888,366	\$21,291
US - Legacy	1,343,500	\$35,692	663,257	\$18,189
BRS Participants	1,160,718	\$9,932	686,289	\$8,858
CSRS	268,791	\$175,990	9,906	\$29,120
Bene Participants	36,456	\$134,925	2,300	\$13,666
Total	6,650,133	\$109,295	2,250,118	\$16,614

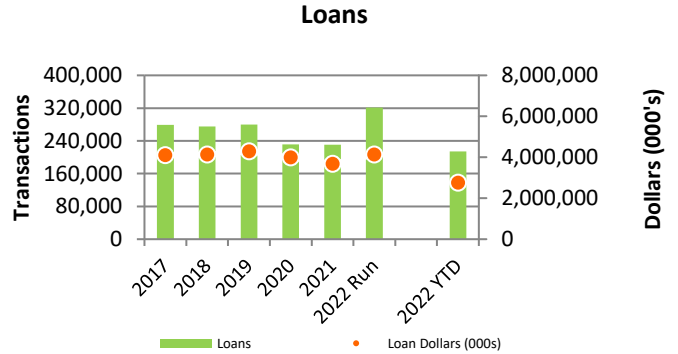
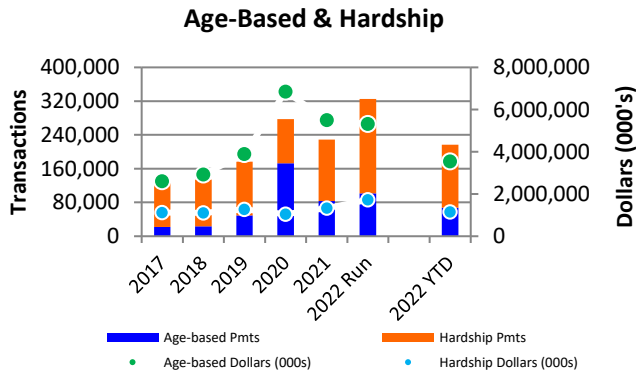




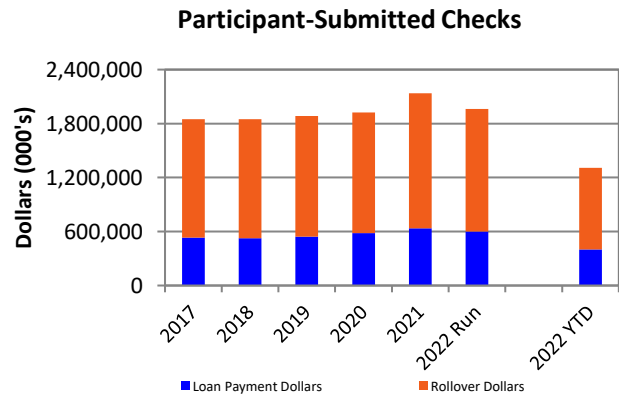
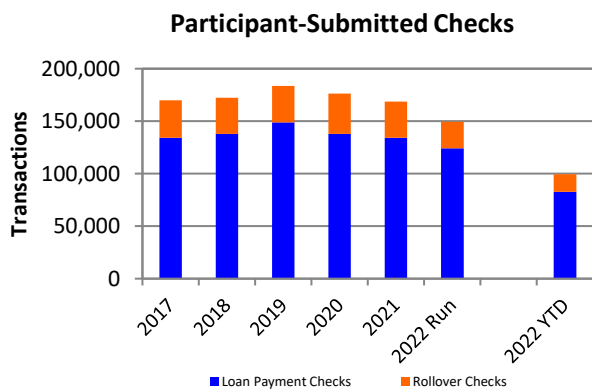
Post-Separation Withdrawal Activity

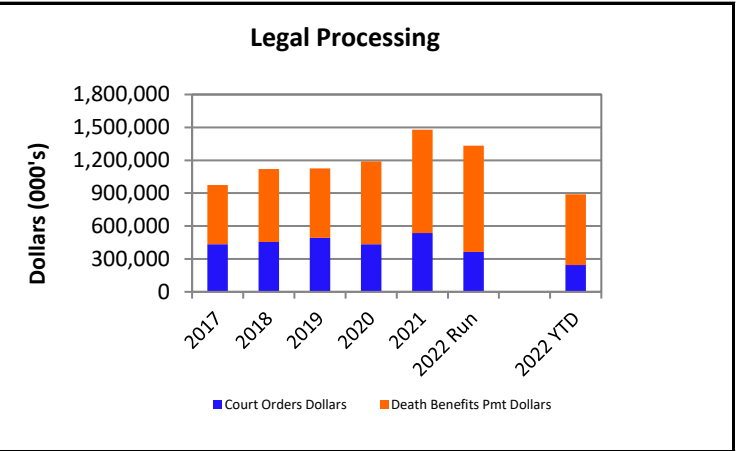
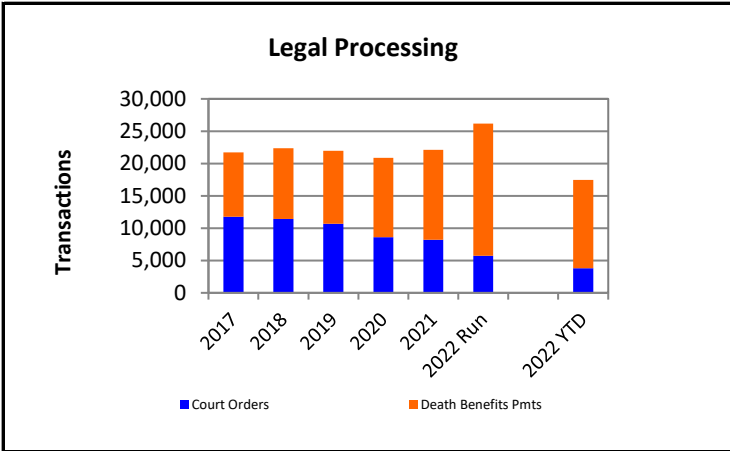


In-Service Withdrawal and Loan Activity



Other Activity

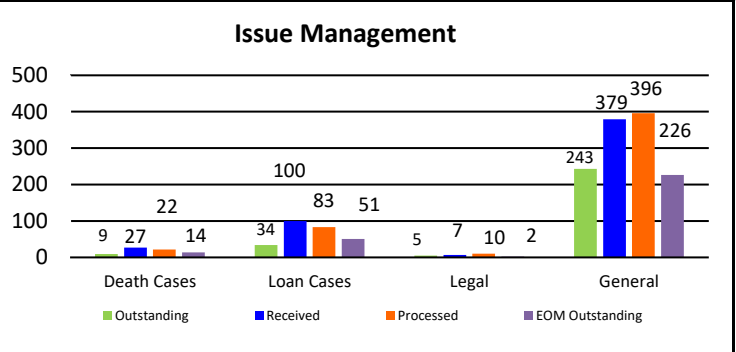




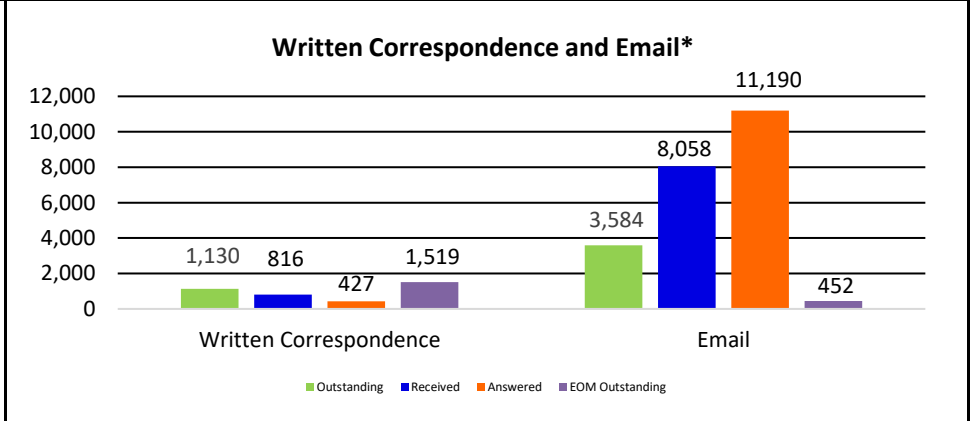
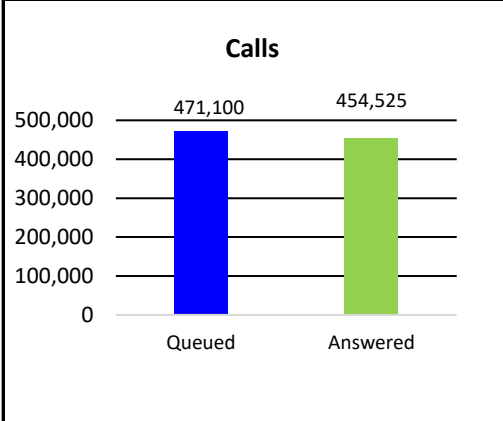
Activities Support (current month)₆

Top 5 Activity Types			
Rank	Activity Type	Count	Percentage
1	Withdrawals/Distributions	93,056	27%
2	General	62,604	18%
3	Loans	55,286	16%
4	Access	38,485	11%
5	Beneficiary Designation	31,913	9%

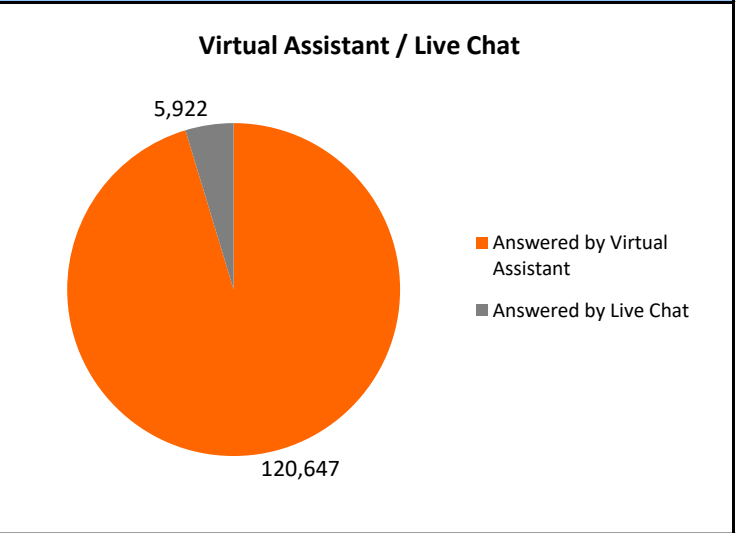
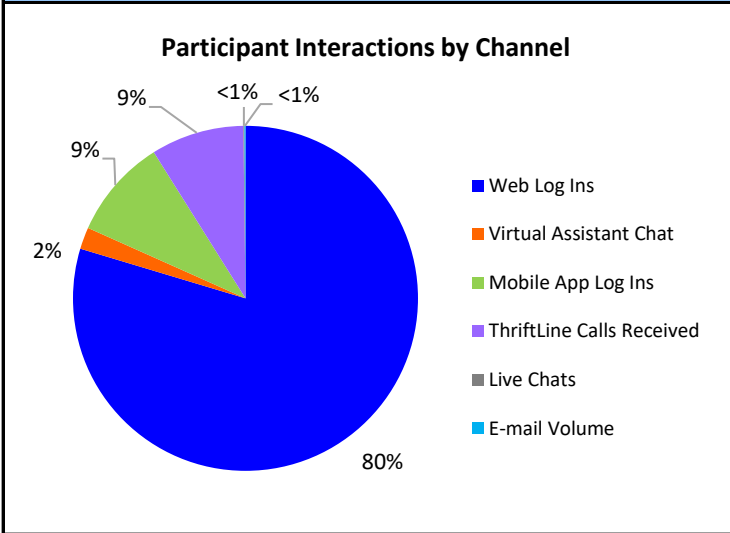
Casework (current month)



Contact Center Activity (current month)



Participant Interaction Activity (current month)



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions, participants whose employing agencies have not submitted their separation status, and beneficiary participants.
2. The majority of monthly payments were disbursed on August 15, 2022 (245,953 payments). This also includes a small number of daily processed w/ds
3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
4. The primary method for most transaction initiation and completion is now web-based with e-signature; forms based processing of transactions is low
- * Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.
5. This number does not include those with Agency 1% Contributions only and making no employee (Roth/Traditional) contribution of their own.
6. Activities are currently reflective of Contact Center interactions.
7. Does not include payroll corrections which may impact full match percentages.
8. Death processing from June onward uses number of beneficiaries paid versus the deceased participant.