

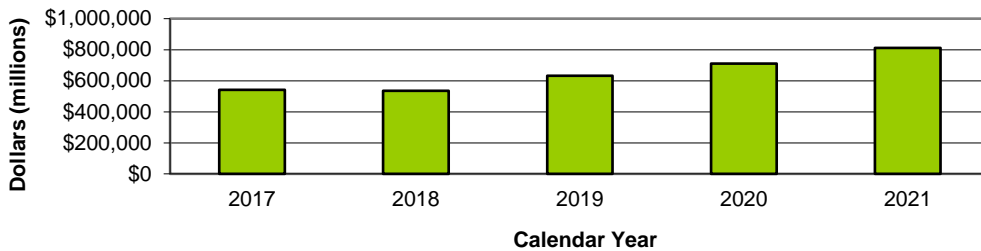
# Thrift Savings Fund Statistics

September 2022

## Highlights

The Contact Center continued to answer calls promptly. Call volume fell by over 40% from August to September. Uniformed Services participation rates hit 84%, and full matching rates climbed for both FERS and BRS populations. The number of MFW funded accounts increased 10% from August from 1,901 to 2,085. Loan requests fell by about 15% month over month, and withdrawal requests fell about 4% month over month.

## Thrift Savings Fund Statistics



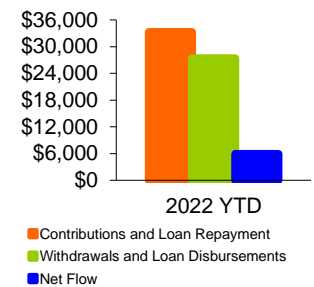
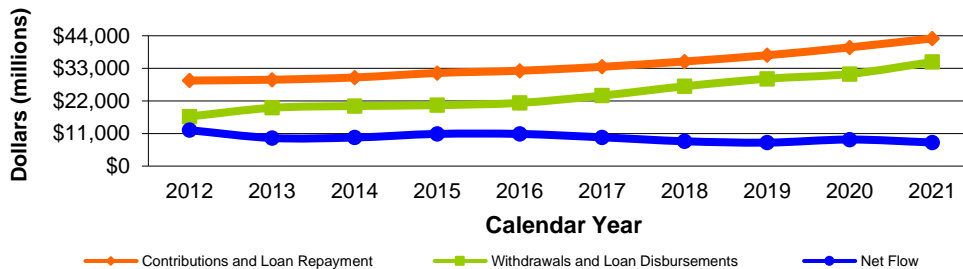
## Plan Balance

## Roth

Sept	\$689,858	\$35,473
Aug	\$726,824	\$37,345
Jul	\$743,258	\$37,862

(in millions)

## Cash Flow Attributes

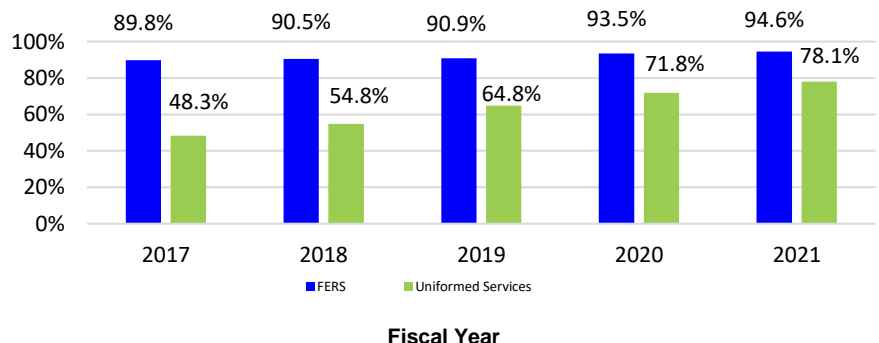
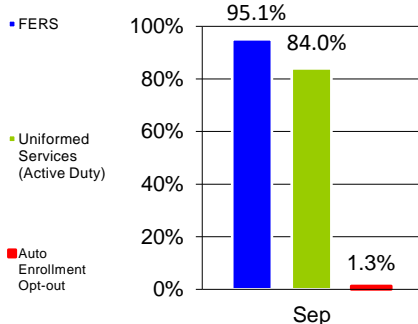


## Participants and Average Balance (current month)

	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,872,934	\$150,744	896,844	\$20,114
US - Legacy	1,342,577	\$33,840	665,023	\$17,205
BRS Participants	1,176,966	\$9,310	697,449	\$8,199
CSRS	268,015	\$168,756	9,798	\$27,872
Bene Participants	36,982	\$130,672	2,300	\$13,020
Total	6,697,474	\$103,003	2,271,414	\$15,617

## Participation Rates(current month)

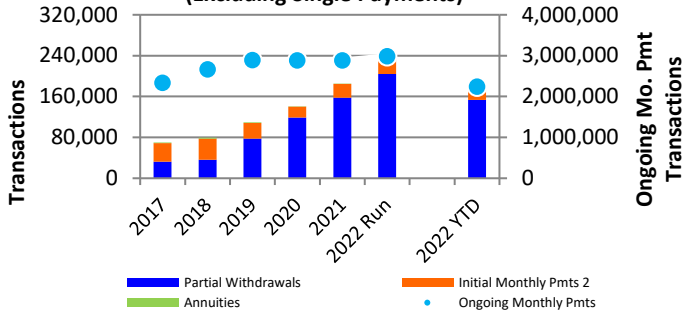
## Historical Participation Rates



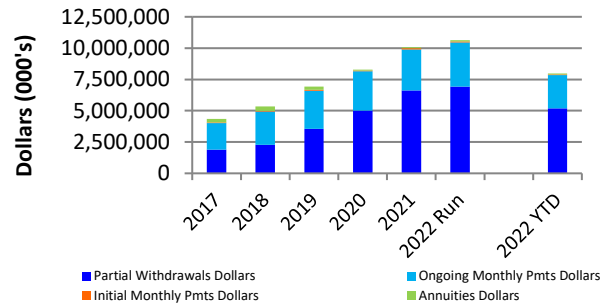


## Post-Separation Withdrawal Activity

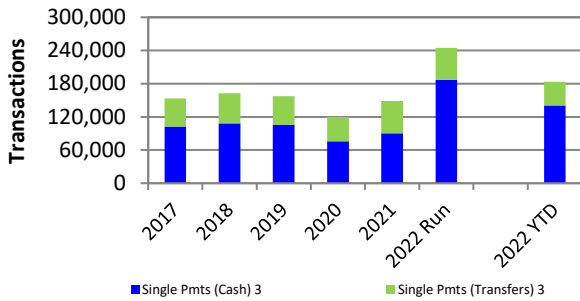
**Post-Separation Withdrawals  
(Excluding Single Payments)**



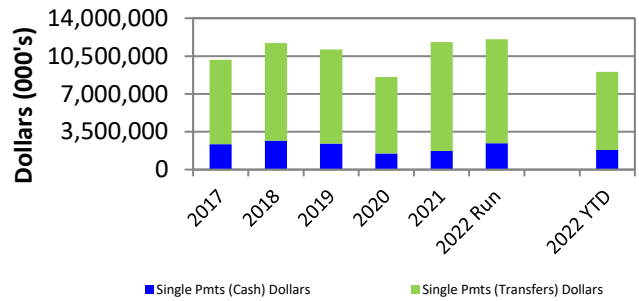
**Post-Separation Withdrawals  
(Excluding Single Payments)**



**Post-Separation Withdrawals  
Single Payments (Cash & Transfers)**

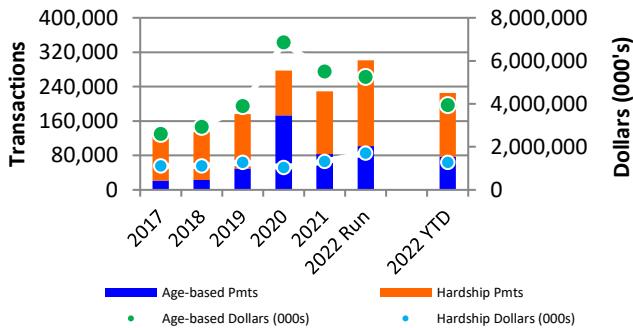


**Post-Separation Withdrawals  
Single Payments (Cash & Transfers)**

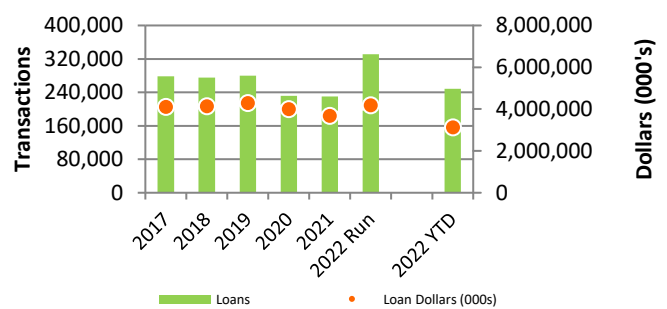


## In-Service Withdrawal and Loan Activity

**Age-Based & Hardship**

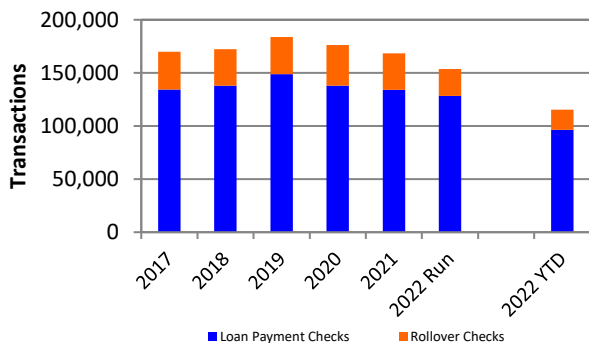


**Loans**

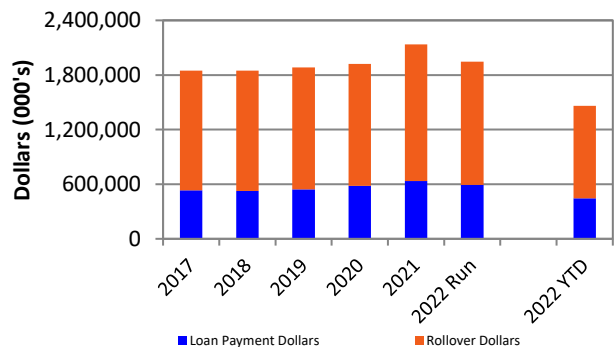


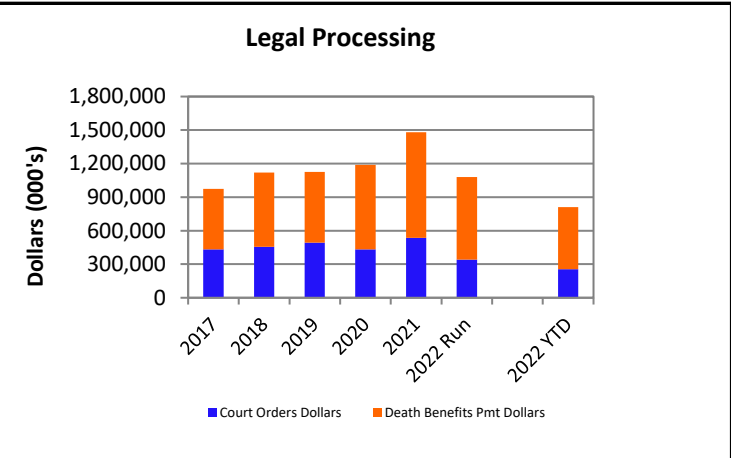
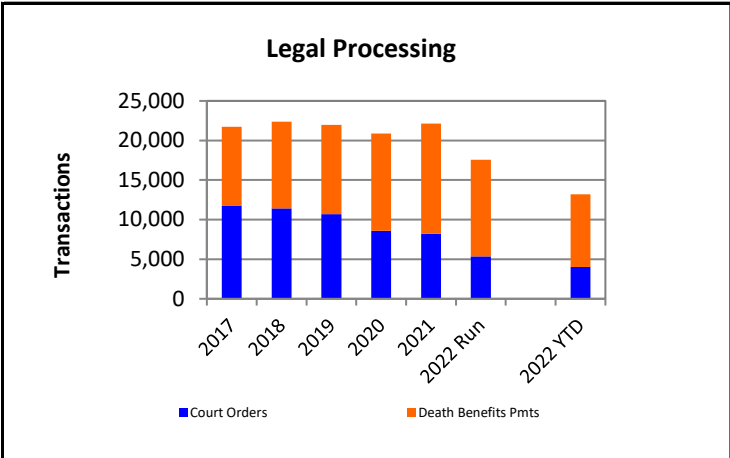
## Other Activity

**Participant-Submitted Checks**



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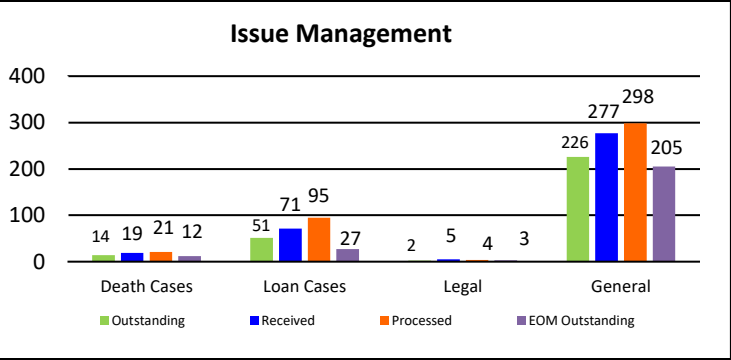




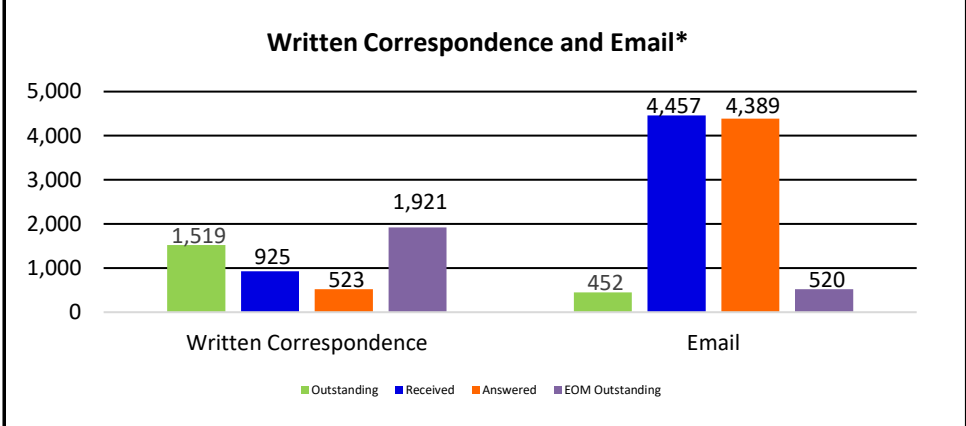
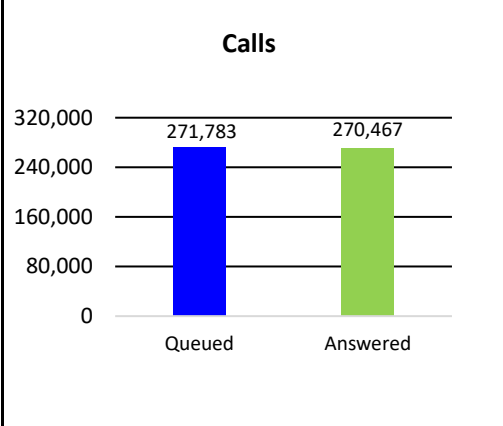
### Activities Support (current month)<sub>6</sub>

Top 5 Activity Types			
Rank	Activity Type	Count	Percentage
1	Withdrawals/Distributions	74,575	32%
2	General	43,688	18%
3	Loans	42,891	18%
4	Access	21,778	9%
5	Rollover Contributions	14,150	6%

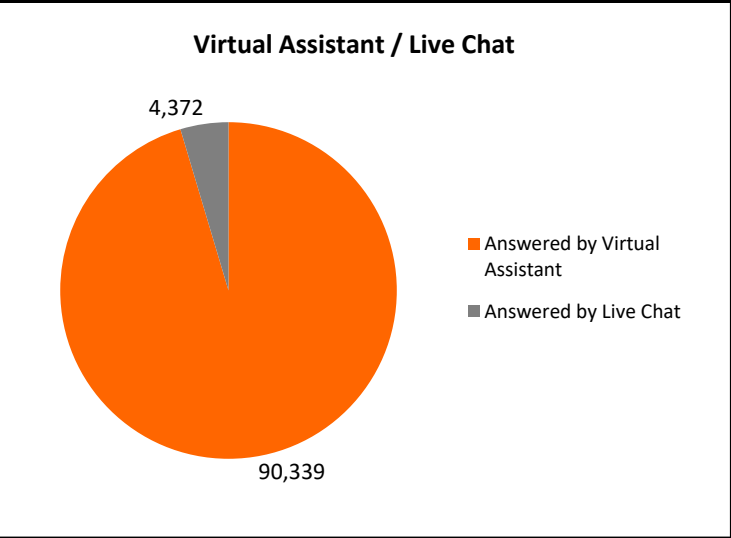
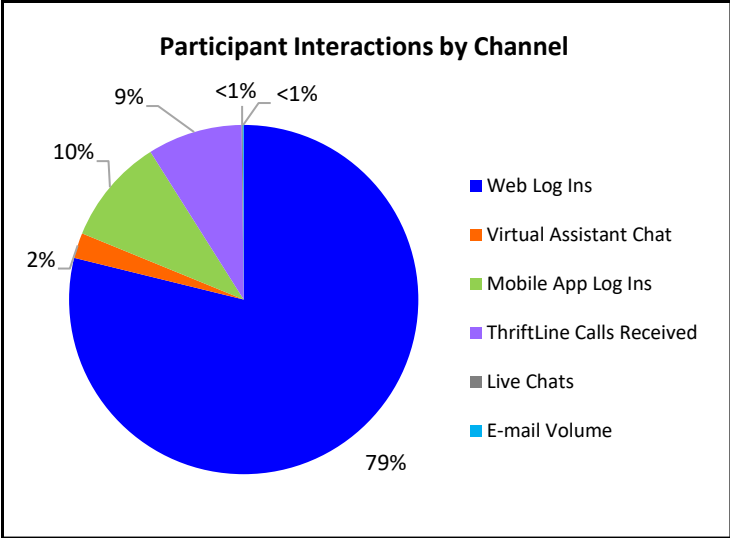
### Casework (current month)



### Contact Center Activity (current month)



### Participant Interaction Activity (current month)



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions, participants whose employing agencies have not submitted their separation status, and beneficiary participants.
  2. The majority of monthly payments were disbursed on September 15, 2022 (247,790 payments).
  3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
  4. The primary method for most transaction initiation and completion is now web-based with e-signature; forms based processing of transactions is low
- \* Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.
5. This number does not include those with Agency 1% Contributions only and making no employee (Roth/Traditional) contribution of their own.
  6. Activities are currently reflective of Contact Center interactions.
  7. Does not include payroll corrections which may impact full match percentages.
  8. Death processing from June onward uses number of beneficiaries paid versus the deceased participant.