

Metric	Description	Target	Threshold	Frequency <small>Collection/ Reporting</small>	Prior Quarter Results & Status	4th Quarter Results	Status
Strategic Goal A: Improve participant retirement outcome							
FERS Participation Rate	Percentage of FERS participants that participate in the TSP	90.00%	85.00%	Monthly/ Quarterly	95.14% ●	95.09%	●
FERS Full Matching Contribution Rate	Percentage of FERS participants deferring 5% or greater	80.00%	70.00%	Quarterly/ Quarterly	N/A (data unavailable) —	81.89%	●
BRS Full Matching Contribution Rate	Percentage of active duty BRS participants deferring 5% or greater	80.00%	70.00%	Quarterly/ Quarterly	N/A (data unavailable) —	73.22%	●
BRS Participation Rate	Percentage of active duty BRS participants who contribute to TSP	90.00%	85.00%	Quarterly/ Quarterly	96.08% ●	93.61%	●
Strategic Goal B: Provide top tier defined contribution services to participants							
Participant Overall Satisfaction	Percentage of participants who report satisfaction with overall experience with the TSP	85.00%	80.00%	Annually/ Annually	N/A (new metric for FY22) —	87.00%	●
Strategic Goal C: Function as a high-performing agency							
F, C, S, I Funds Investment	Number of days that daily investments for the F, C, S, I funds are not performed by 2 PM, Eastern Time	0 days	1 day	Monthly/ Quarterly	1 ●	0	●
G Fund Investment	Number of days that daily G Fund investment is not performed by 3 PM, Eastern Time	0 days	1 day	Monthly/ Quarterly	0 ●	0	●
External Audit Findings Closures	Total # of external audit findings closed (as determined by OCFO) less reversals of previously closed external audit findings. Includes findings from: Dept. Of Labor (EBSA) Financial Statement Audit, GAO, FISMA and 2015/2016 External Assessment	Q1 - 8 Q2 - 7 Q3 - 7 Q4 - 7 Total: 29	Q1 - 6 Q2 - 6 Q3 - 6 Q4 - 6 Total: 24	Quarterly/ Quarterly	45 (FYTD) ●	50 (FYTD)	●
Legend							
N/A: Not Applicable							
-- : Data with a zero denominator							
Metric Reported Annually, Status shows current year result.							