

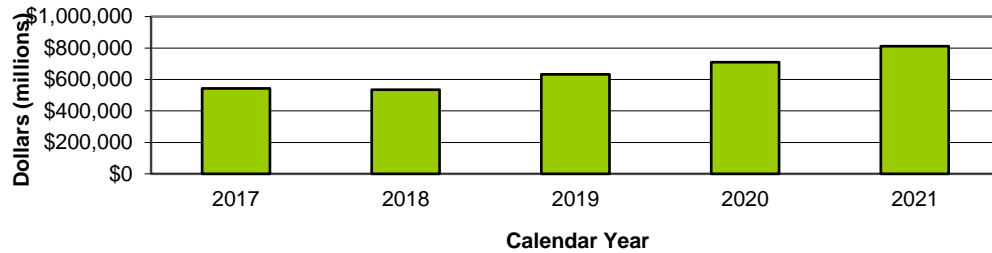
Thrift Savings Fund Statistics

January, 2022

Highlights

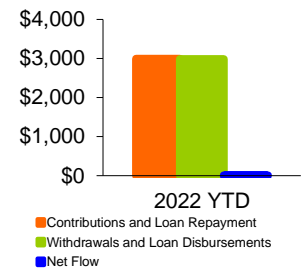
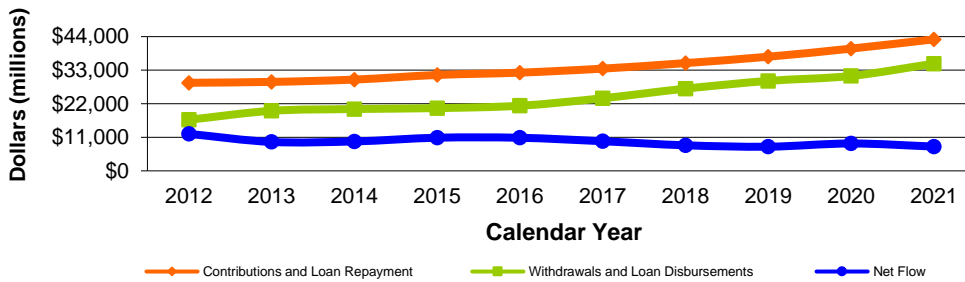
The FERS and active duty uniformed services participation rates ticked up in January setting all-time highs of 94.9% and 81.3%, respectively. An additional 3,400 separated participants began receiving monthly payments this month adding to the 241,642 participants who are already receiving monthly payments. As I reported last month, national labor supply and covid-related absences have negatively affected our ability to maintain sufficient staffing at our contact centers. Our hiring and training pipeline in February should have us better positioned to be back on track in March.

Thrift Savings Fund Statistics



	Plan Balance	Roth
Jan	\$780,559	\$34,302
Dec	\$811,739	\$35,731
Nov	\$792,625	\$34,198
	(in millions)	

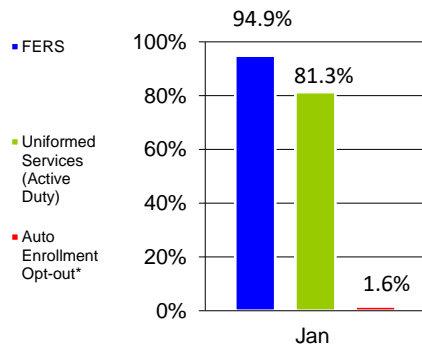
Cash Flow Attributes



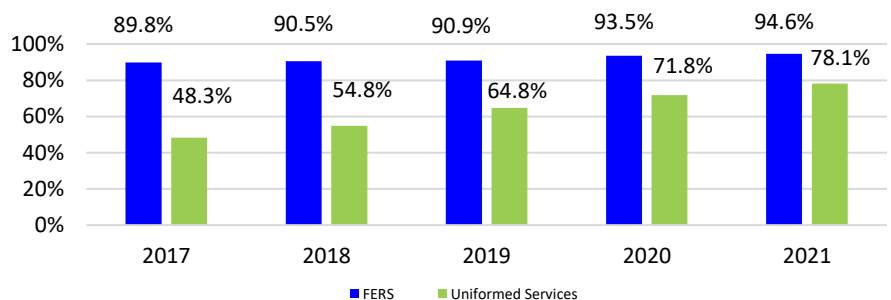
Participants and Average Balance (current month)

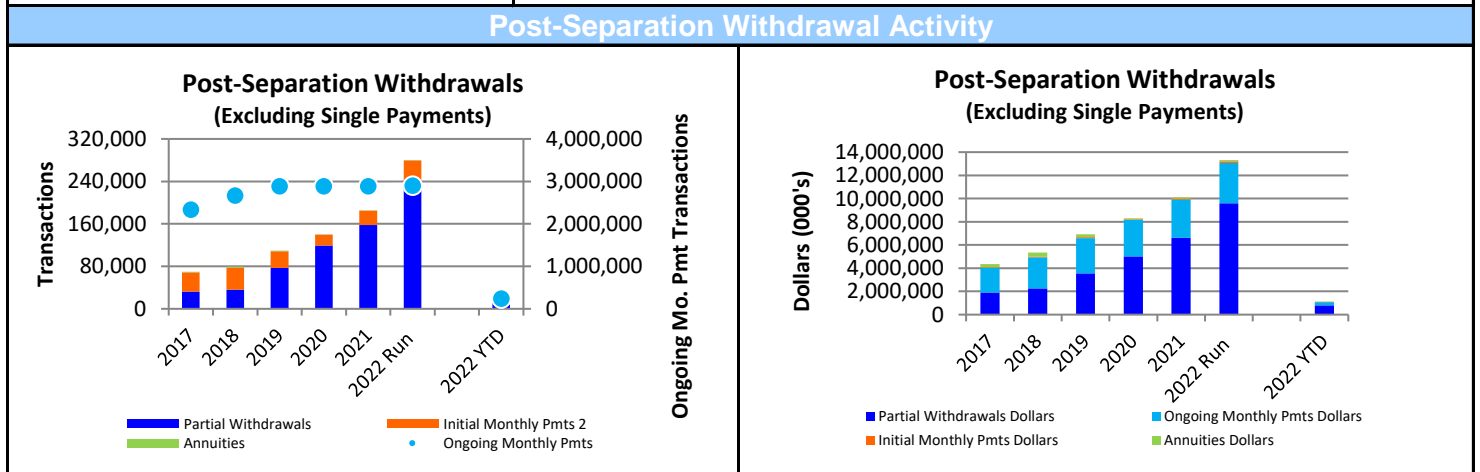
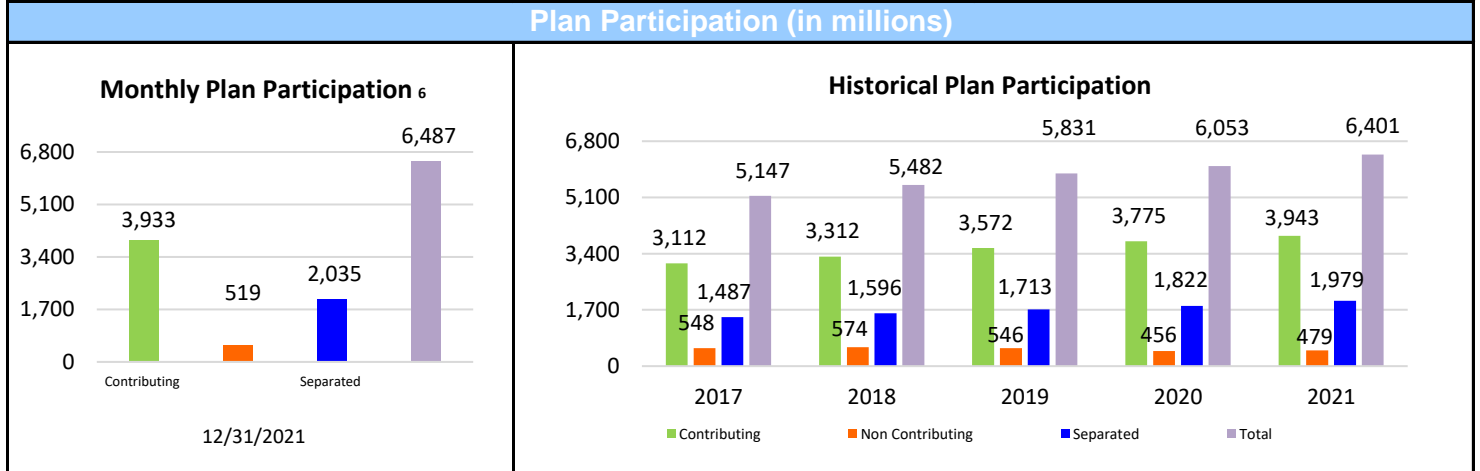
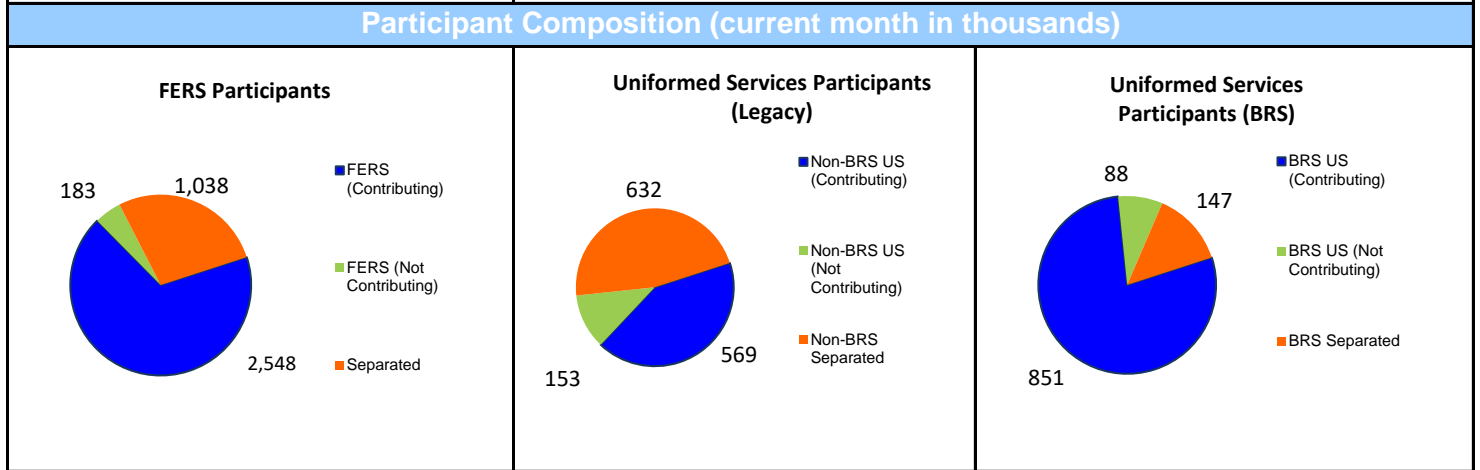
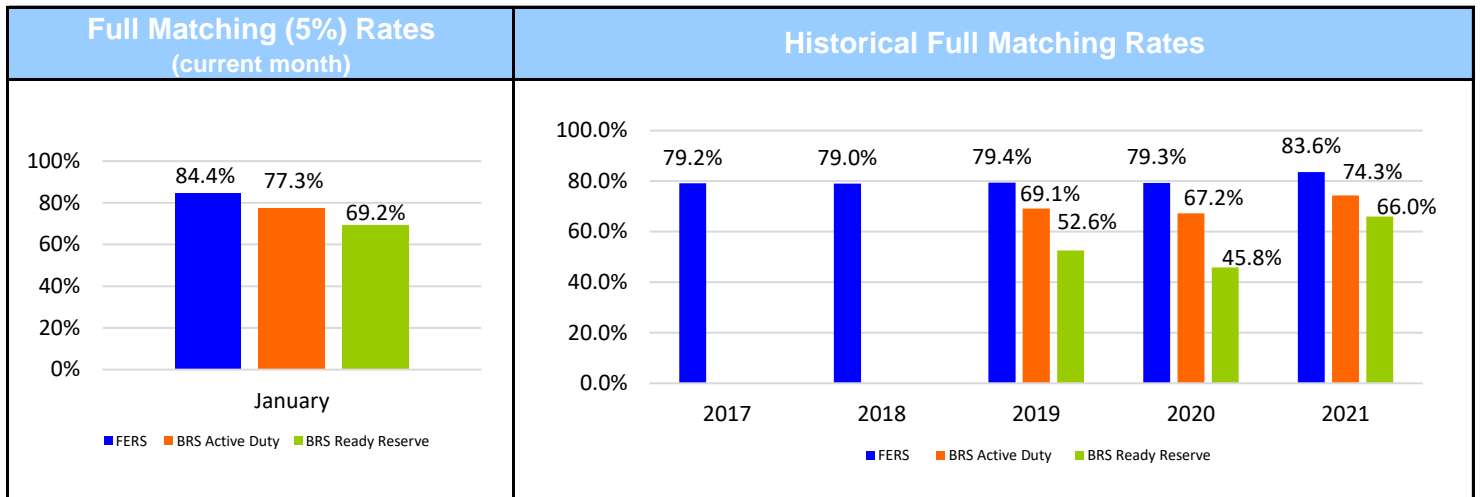
	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,768,594	174,275	803,328	\$21,930
Uniformed Services	1,354,675	38,306	621,193	\$17,145
BRS Participants	1,088,475	10,275	623,913	\$9,189
CSRS	273,440	188,954	10,007	\$30,531
Bene Participants	36,223	136,797	2,168	\$14,449
Total	6,521,407	119,692	2,060,609	\$16,647

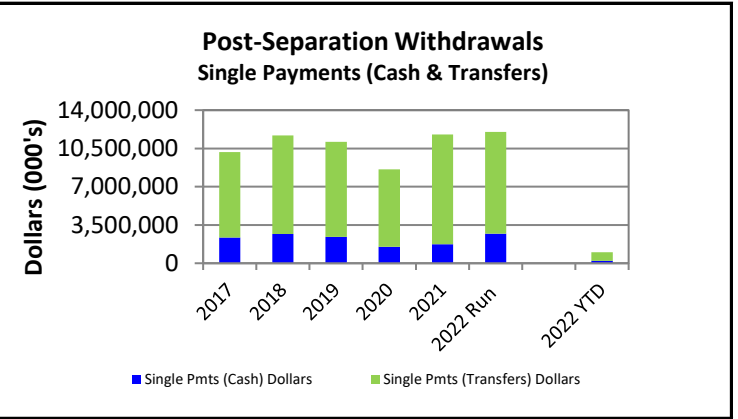
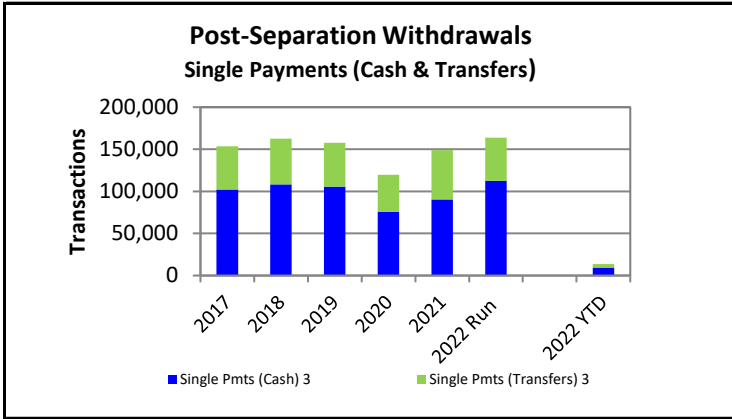
Participation Rates (current month)



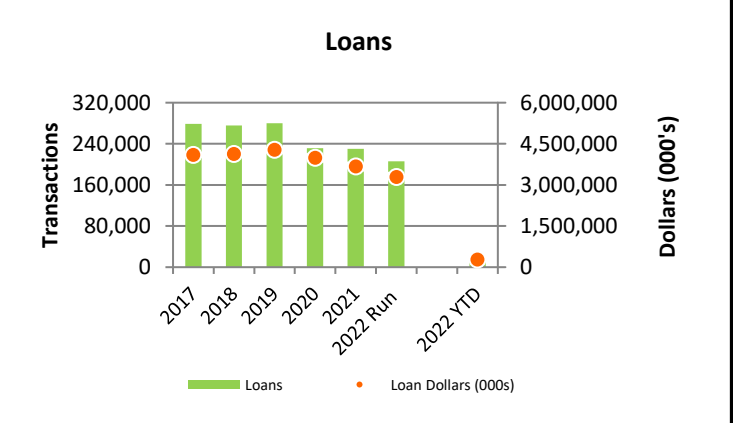
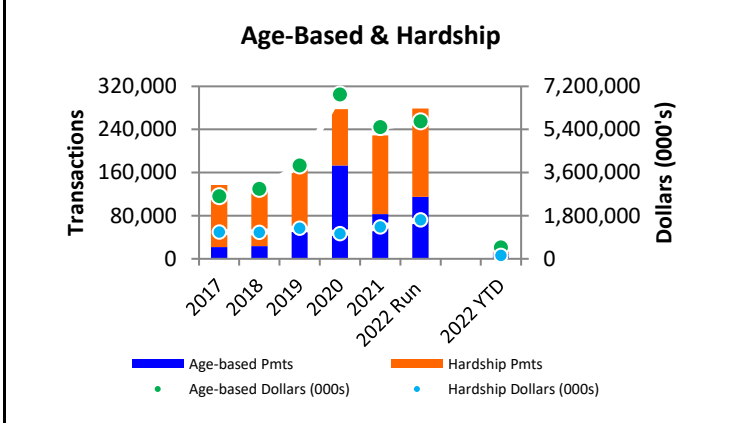
Historical Participation Rates



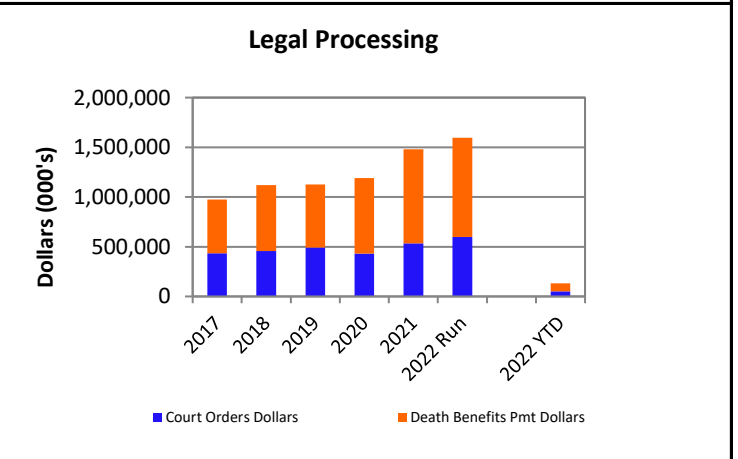
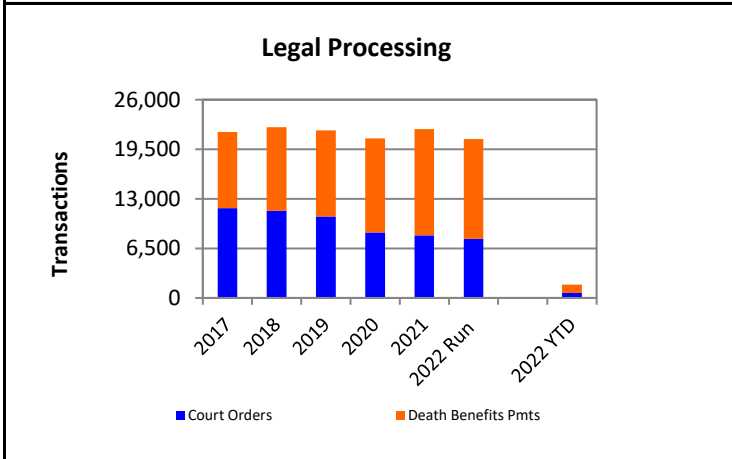
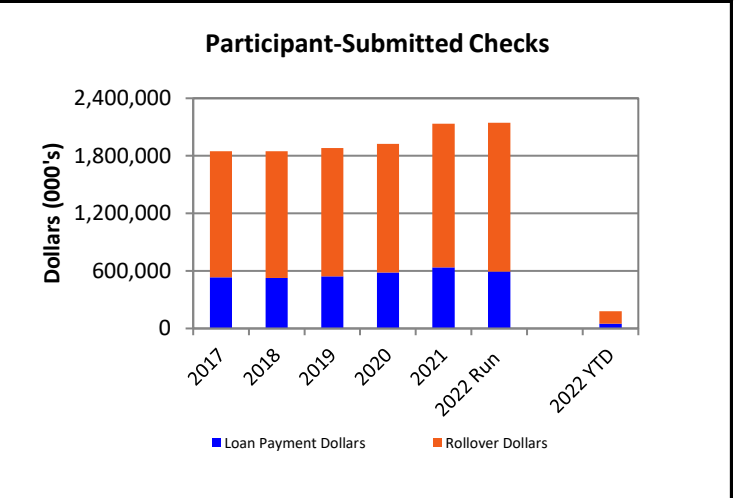
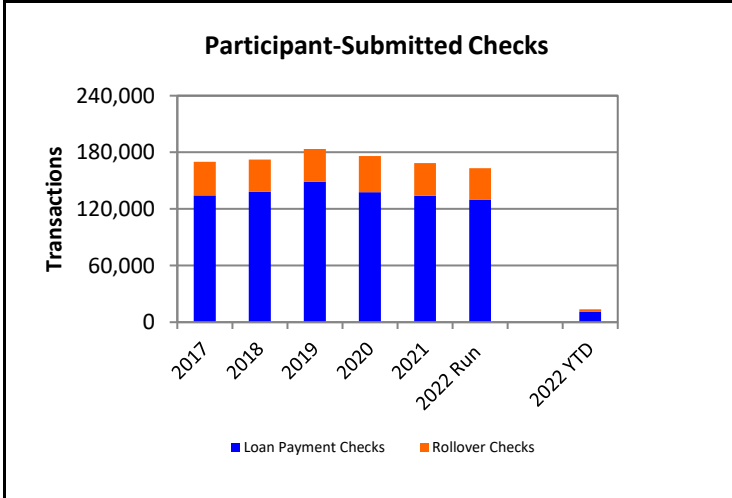




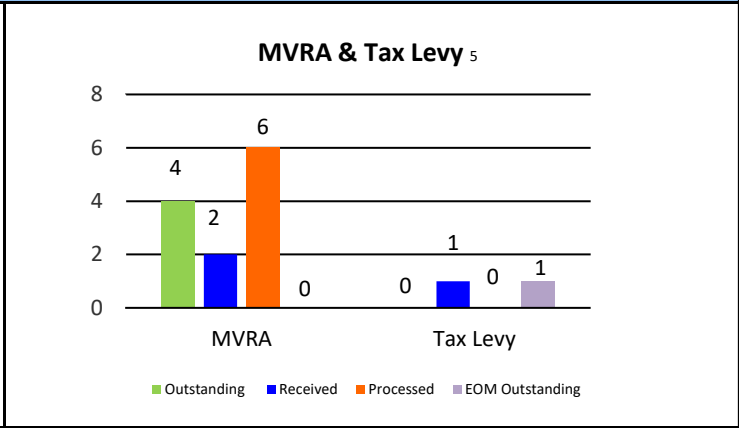
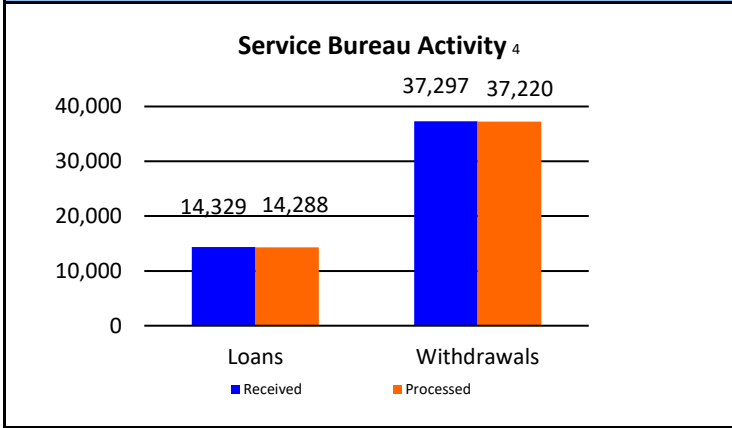
In-Service Withdrawal and Loan Activity



Other Activity



Forms Processing (current month)

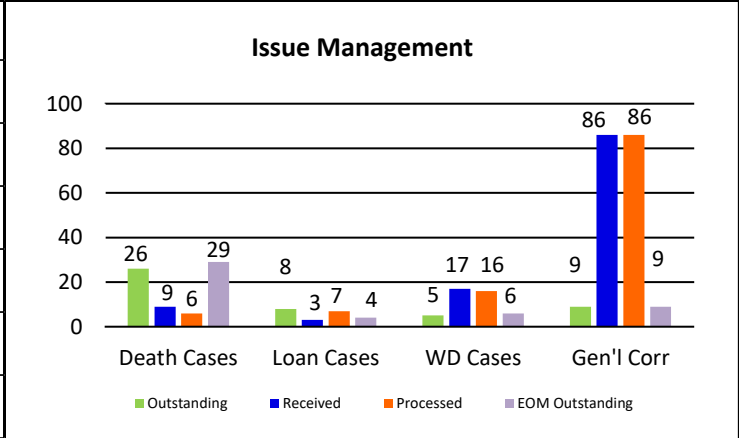


Inquiries (current month)

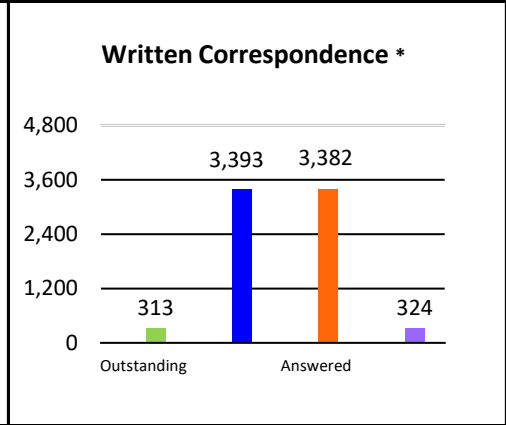
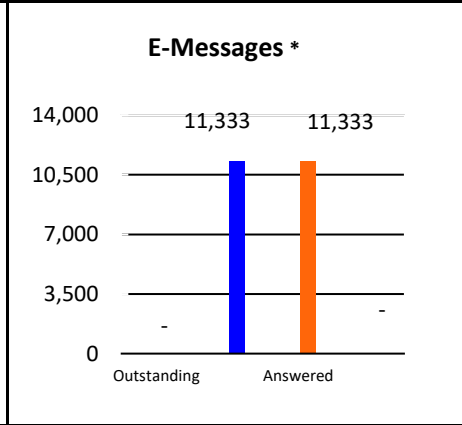
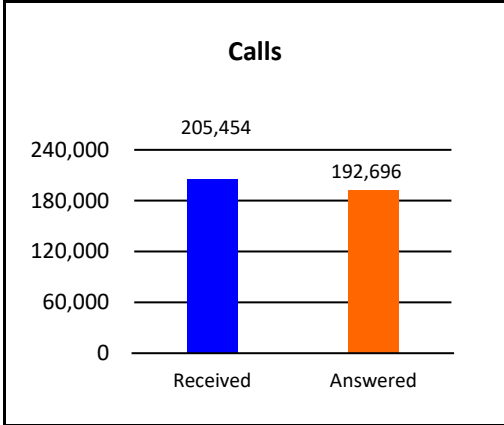
Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	34,351	18.44%
2	Transaction Verification	17,742	9.53%
3	In-Service Withdrawal Program	13,667	7.34%
4	Loan program	11,430	6.14%
5	EDR, Contributions, Neg.Adjustments, Acct Balances	10,874	5.84%

OPS Casework (current month)



Contact Center Activity (current month)



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.

2. In addition to the initial monthly payments, 241,642 ongoing monthly payments were disbursed in January, 2022, separately.

4. Forms Processed includes accepted and rejected forms.

5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.

* Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.

6. This number does not include the FERS Agency Contributions only.