

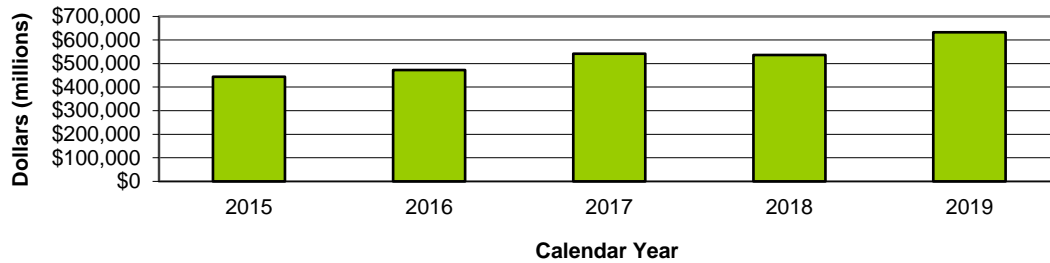
Thrift Savings Fund Statistics

June 2020

Highlights

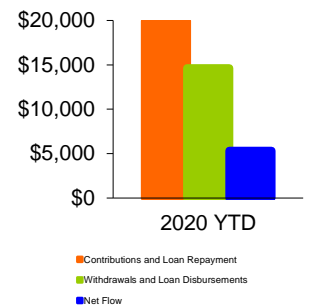
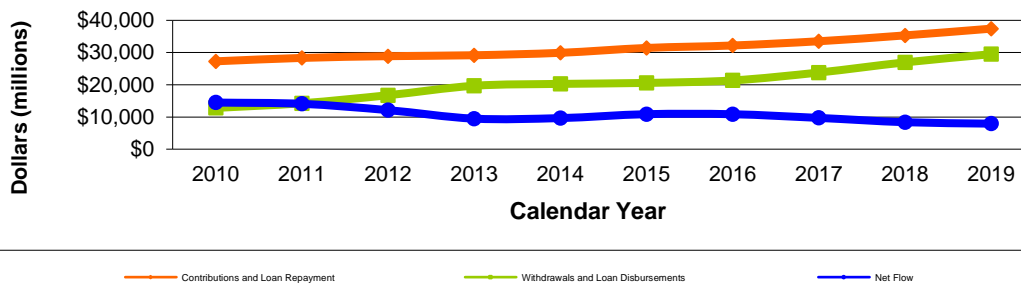
The TSP now has over 6 million participants and the FERS and active duty uniformed services participation rates have continued to increase to 93.3% and 71.3%, respectively. The Plan experienced a higher volume of hardship withdrawals this month, with a 39% increase over May which reflects a higher than typical seasonal increase. However, the overall the run rate for hardships is tracking to be 4% lower than 2019.

Thrift Savings Fund Statistics



	Plan Balance	Roth
Jun	\$621,675	\$20,087
May	\$611,959	\$19,316
Apr	\$593,669	\$18,229
(in millions)		

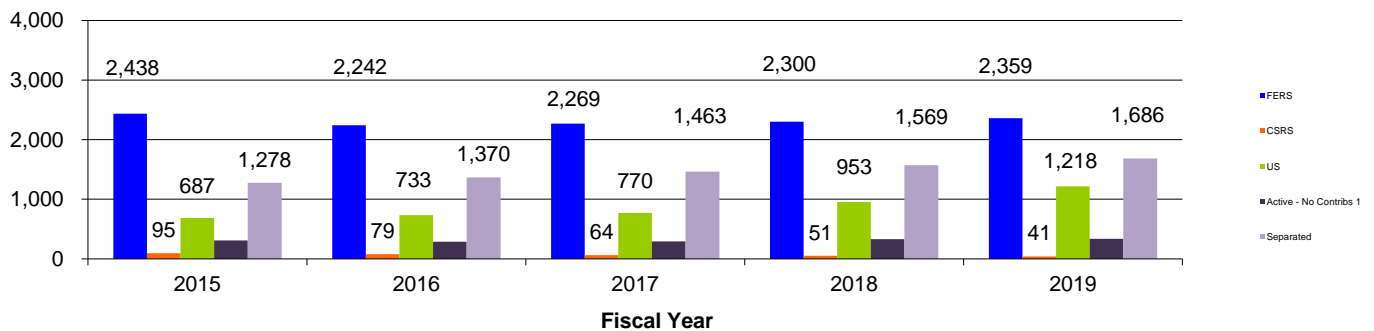
Cash Flow Attributes

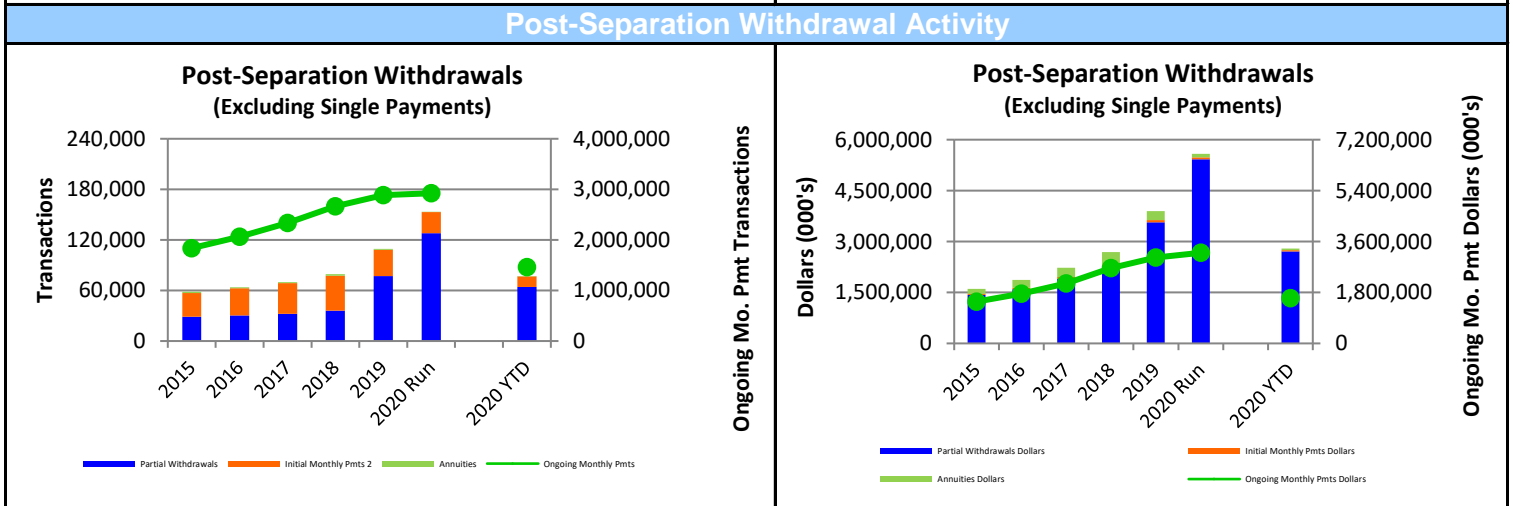
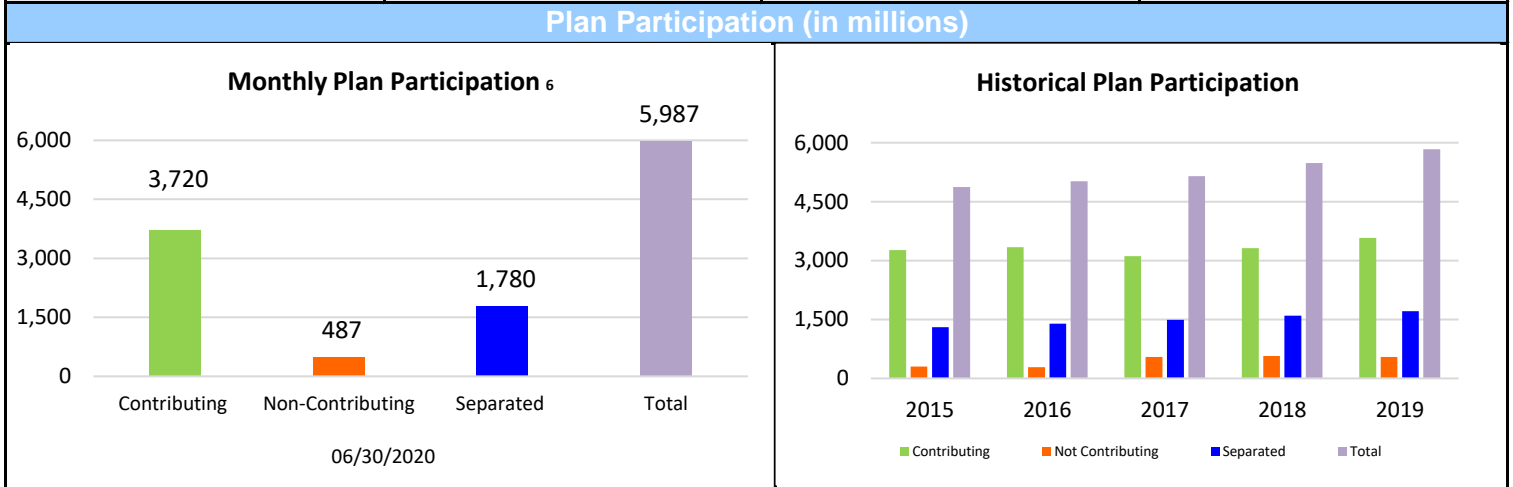
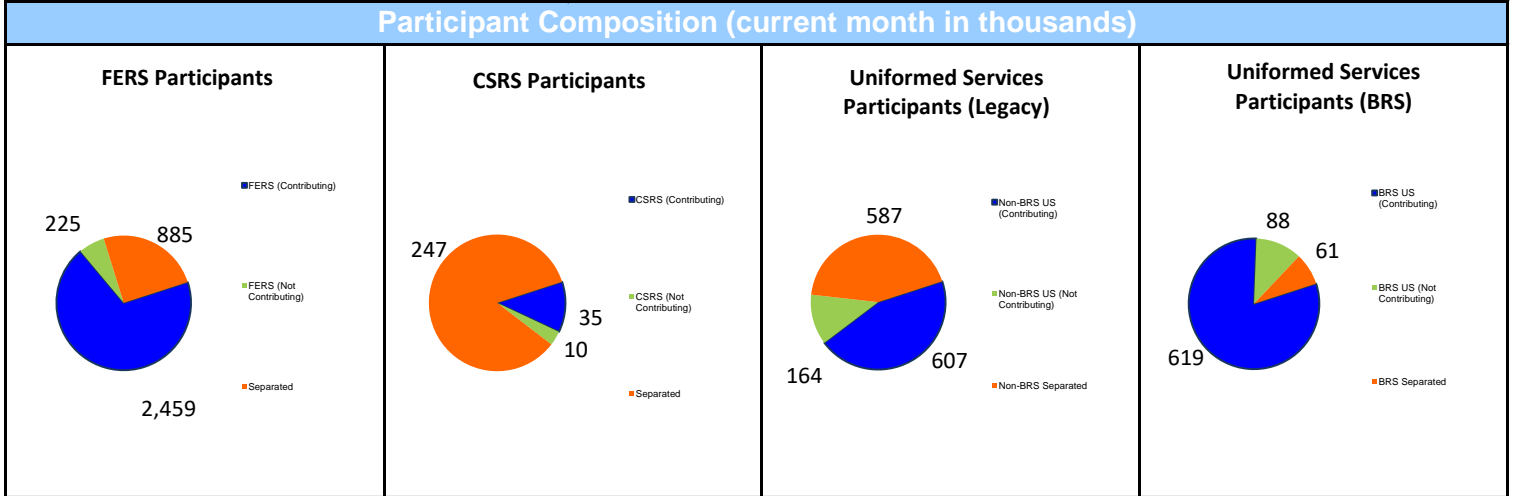
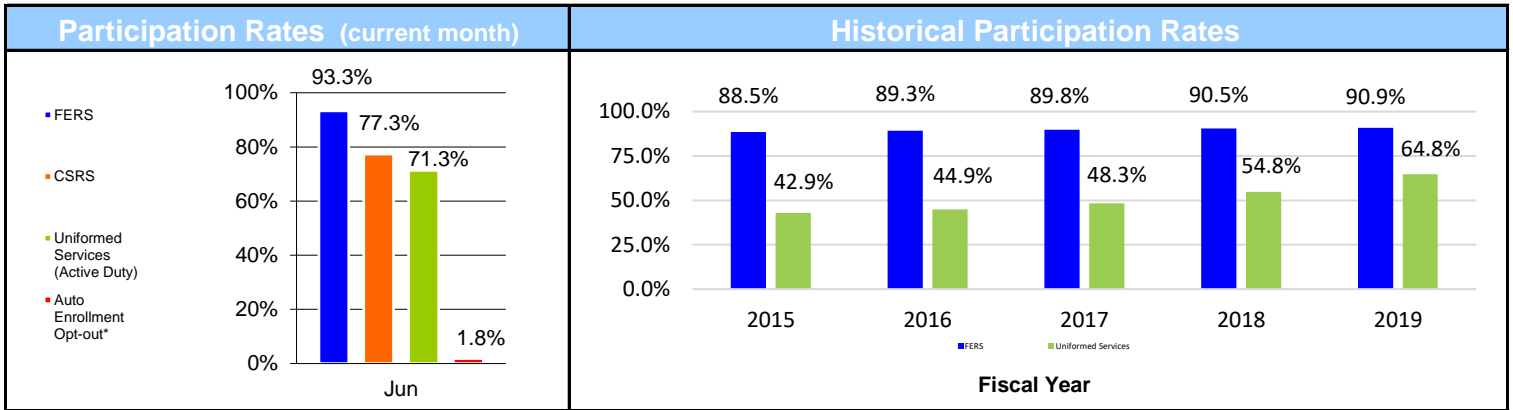


Participants and Average Balance (current month)

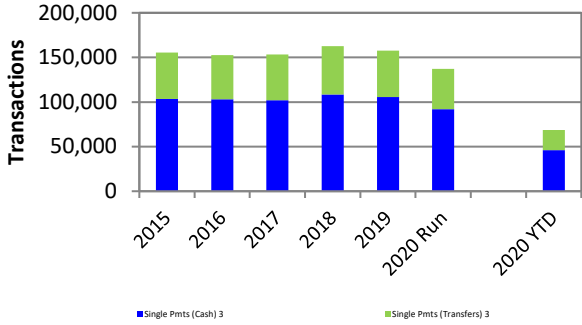
	Total Number of Participants	Average Balance	Number of Roth Participants	Average Roth Balance
FERS	3,569,305	\$146,801	666,175	\$15,740
CSRS	292,641	\$157,829	10,213	\$23,430
Uniformed Services	1,360,007	\$28,967	580,064	\$11,238
BRS Participants	765,932	\$7,109	441,674	\$6,438
Bene Participants	29,578	\$119,090	1,404	\$10,593
Total	6,017,463	\$103,312	1,699,530	\$11,819

Historical Participant Counts (in thousands)

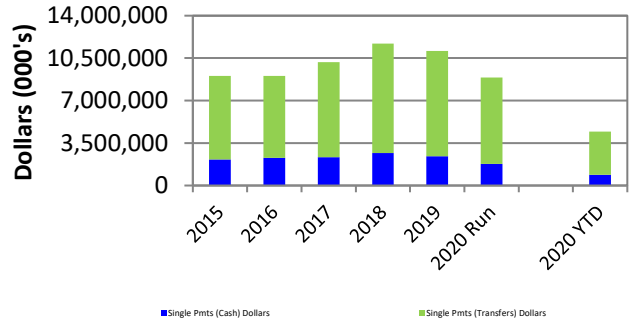




Post-Separation Withdrawals Single Payments (Cash & Transfers)

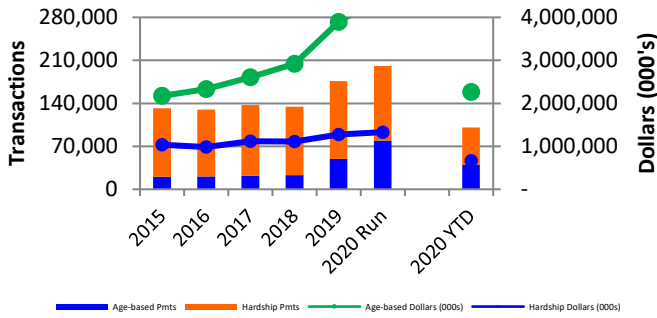


Post-Separation Withdrawals Single Payments (Cash & Transfers)

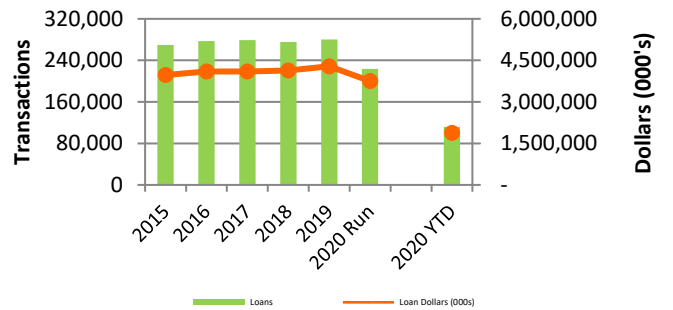


In-Service Withdrawal and Loan Activity

Age-Based & Hardship

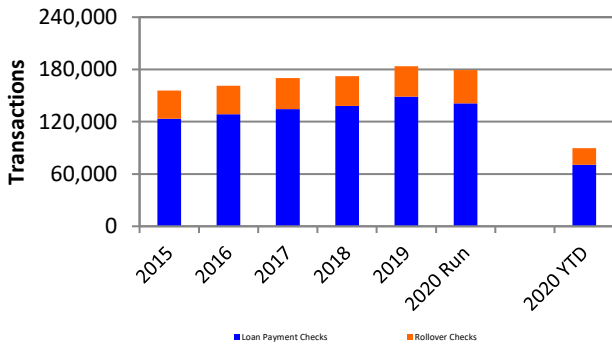


Loans

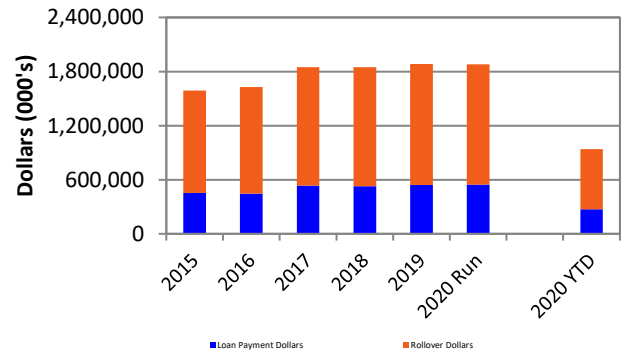


Other Activity

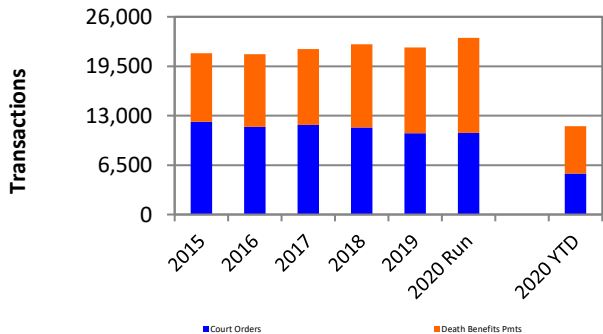
Participant-Submitted Checks



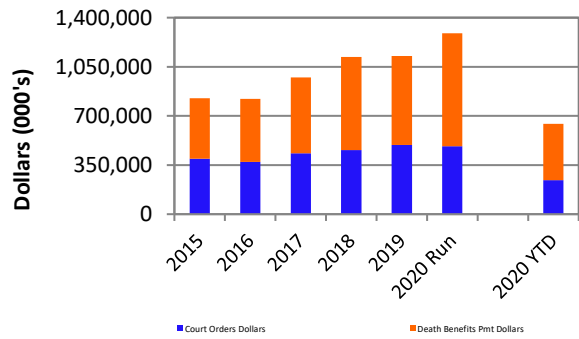
Participant-Submitted Checks



Legal Processing

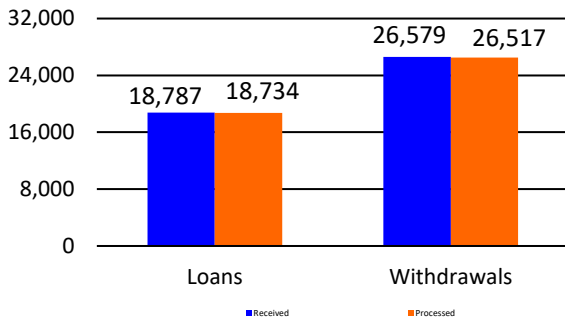


Legal Processing

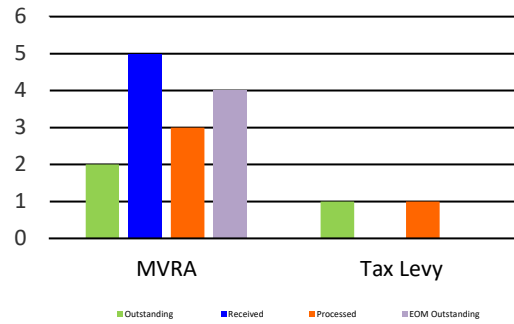


Forms Processing (current month)

Service Bureau Activity ⁴



MVRA & Tax Levy ⁵



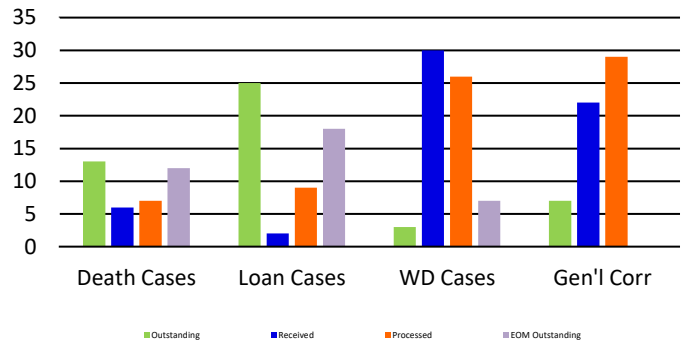
Inquiries (current month)

Top 5 Inquiry Reasons

Rank	Inquiry Code	Count	Percentage
1	Post-Separation Withdrawal Program	25,640	15.17%
2	Password reset vocally	16,240	9.79%
3	In-Service Withdrawal Program	15,574	8.76%
4	Loans	15,432	8.68%
5	Transaction Verification	12,816	7.26%

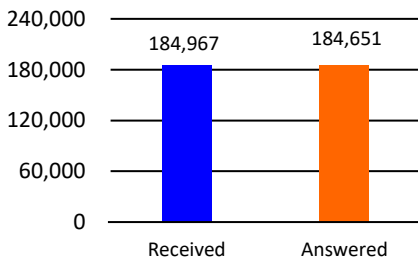
OPS Casework (current month)

Issue Management

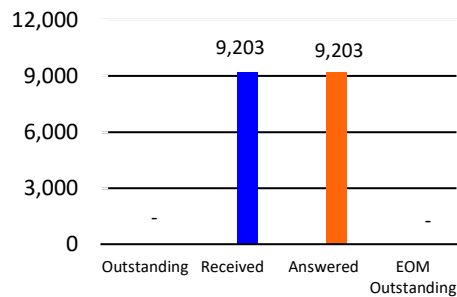


Contact Center Activity (current month)

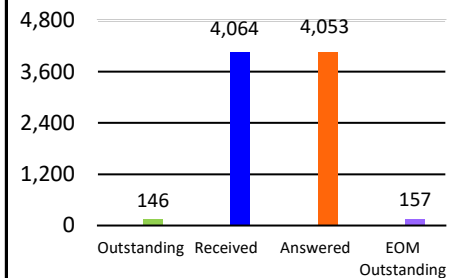
Calls



E-Messages *



Written Correspondence *



1. Active participants with no current contributions include non-separated CSRS and uniformed services participants who have terminated contributions or had them suspended because of hardship withdrawal, participants whose employing agencies have not submitted their separation status, and beneficiary participants.

2. In addition to the initial monthly payments, 238,996 ongoing monthly payments were disbursed in June, 2020.

3. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.

4. Forms Processed includes accepted and rejected forms.

5. Mandatory Victims Restitution Act and Tax Levy Processed means that the decision letter has been sent, but payment has not been made.

* Previous Month Outstanding + Received = Processed + Current Month Outstanding. Slight discrepancy due to times when reports are run and real time tasks are entered.

6. This number does not include the FERS Agency Contributions only.