

Questions and Answers Concerning the Call Center Request for Proposals
Solicitation TIB-2008-R-002

The following questions have been posed by potential offerors after their review of the Request for Proposal.

Q1. Section C.4.k. - to conserve space, is it acceptable for a contractor to reference each applicable paragraph in its proposal rather than restating the complete requirement?

A1. Yes, a reference to the applicable paragraph is acceptable

Q2. Section C.5 includes a list to topics to be explored on a continuing basis. Is it acceptable for a contractor to describe in its Technical Proposal how it will address these topical areas without expressly restating and discussing its solution for each topical area individually?

A2. Yes, a contractor may describe their approach without restating the solution for each specific topic.